

# Meeting the Challenge of New Banking

To a higher stage of new banking

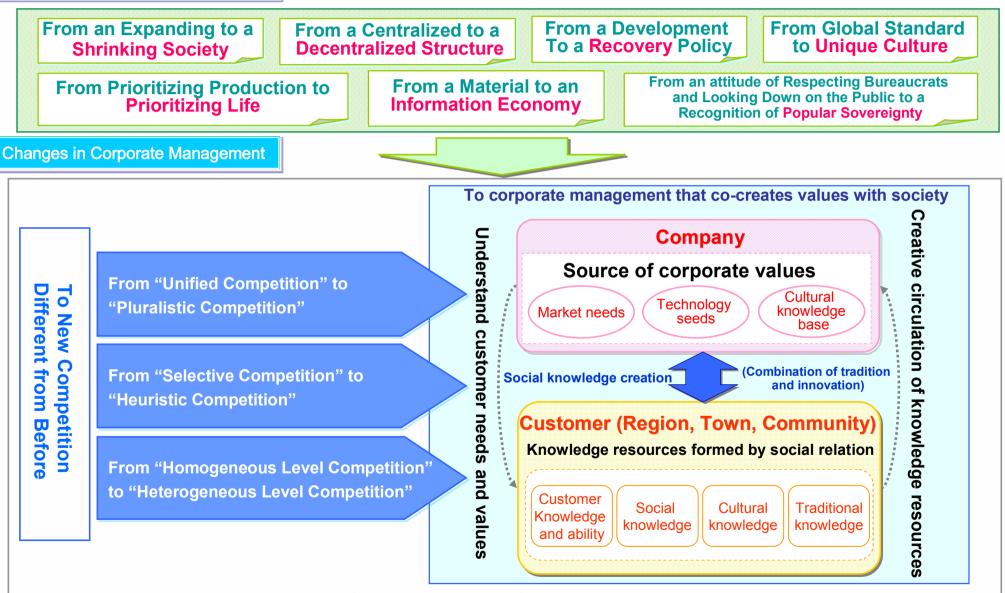
Presentation to investors on interim period ended September 30, 2007

Suruga bank Ltd.

November 30, 2007

# Management for the New Era

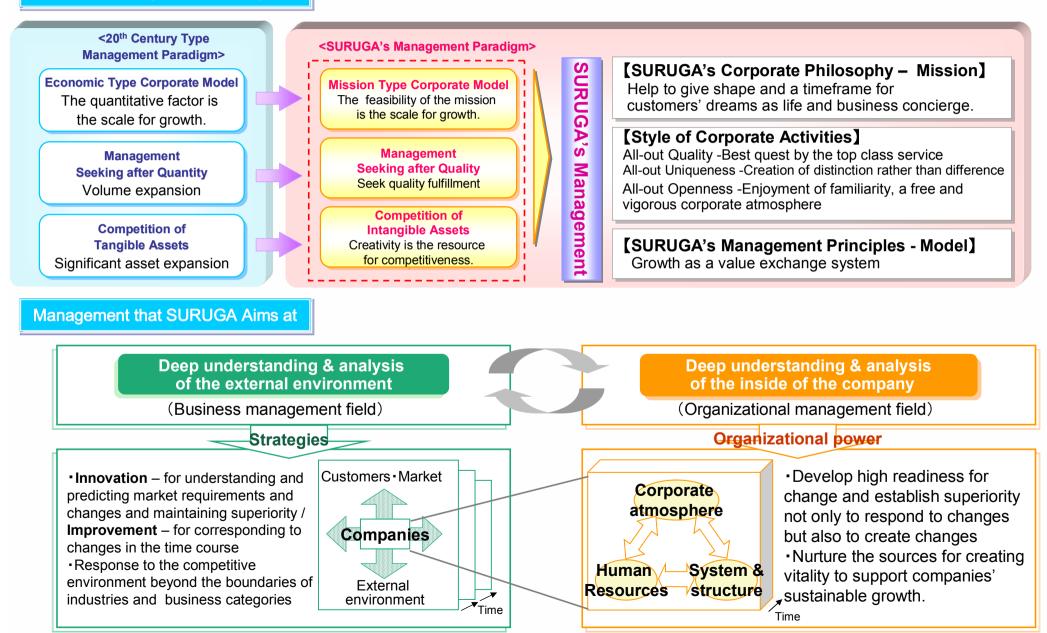
Japan – Reaching a Turning Point



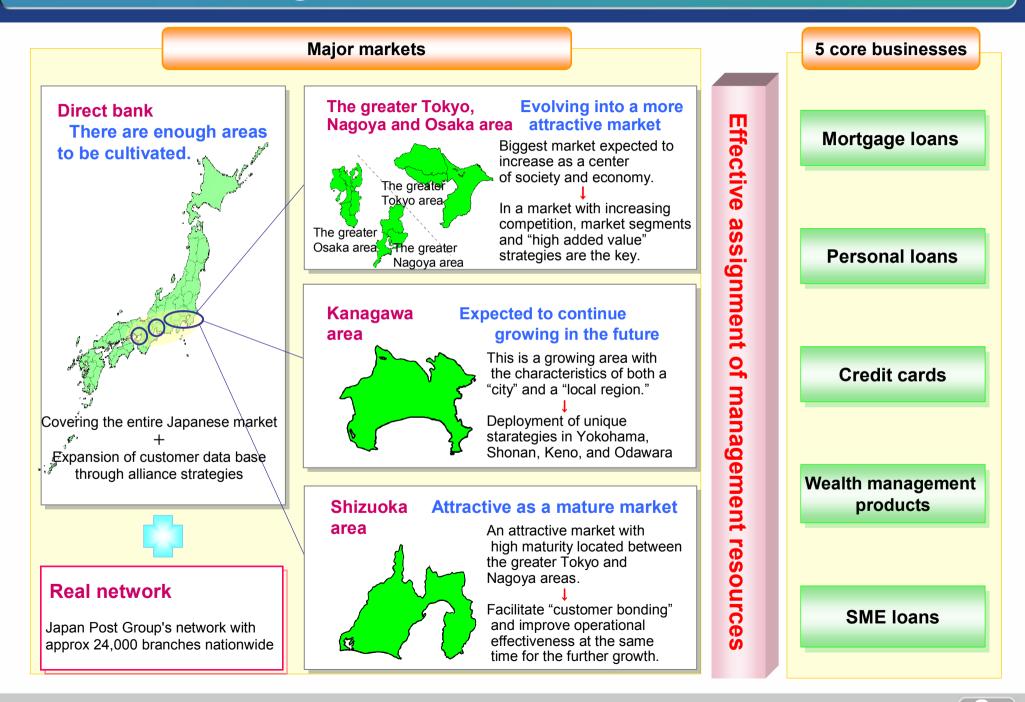
Required to respond sincerely to future expectations of the entire society, and realize unique value creation.

# SURUGA's Management Paradigm

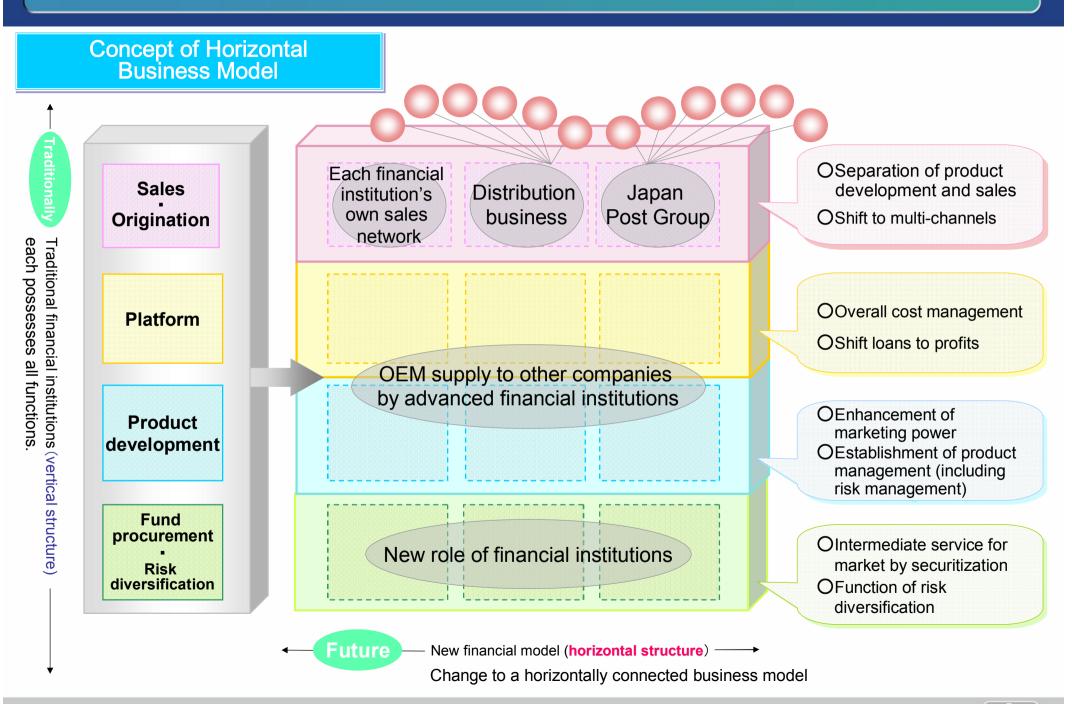
#### Shift of Management Paradigm



# Business design



# Financial Unbundling -Vertical to Horizontal SURUGA bank

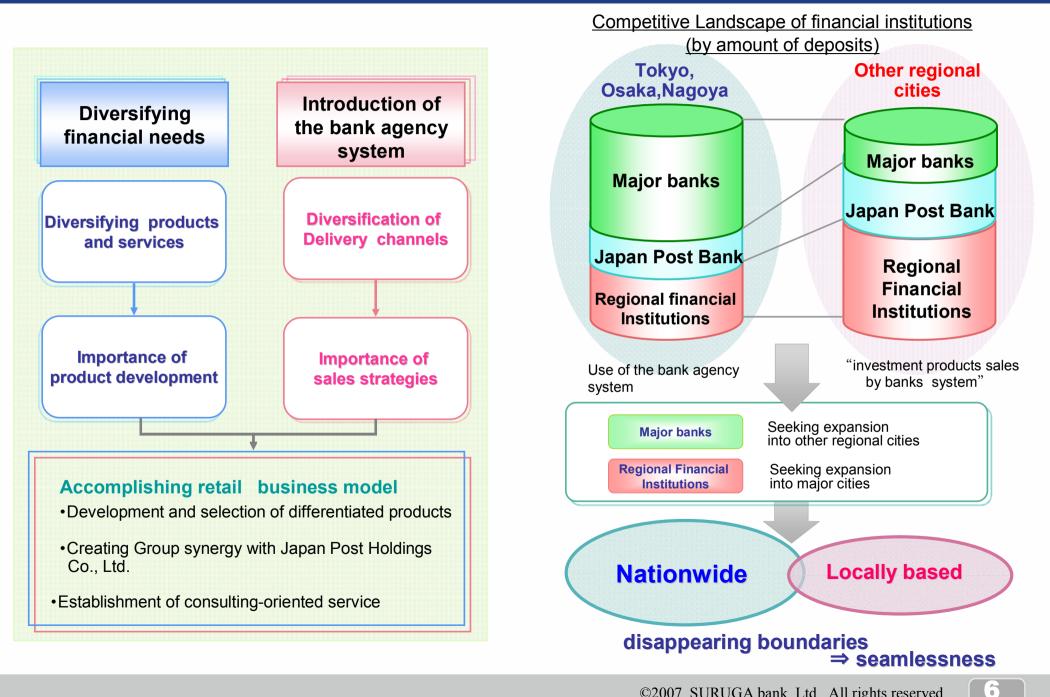


In order to establish a consumer loan business that both contributes to the national economy and is convenient to a wide range of customers nationwide through the development of effective financial products and services, SURUGA agreed on a policy to advance consultations aimed at realizing business cooperation with Japan Post Holdings Co., Ltd.

SURUGA will consider a wide range of business cooperation throughout the consumer loan business by working on market development of new consumer loans by selling SURUGA products through Japan Post Group network, providing support for the smooth commission of consumer loans through Japan Post Bank Co., Ltd. and cooperation required for future expansion of the consumer loan business by Japan Post Bank Co., Ltd.

Both SURUGA and Japan Post Holdings Co., Ltd. will promote the materialization of business models and project planning in close contact with one another, and establish a reliable and efficient business management system.

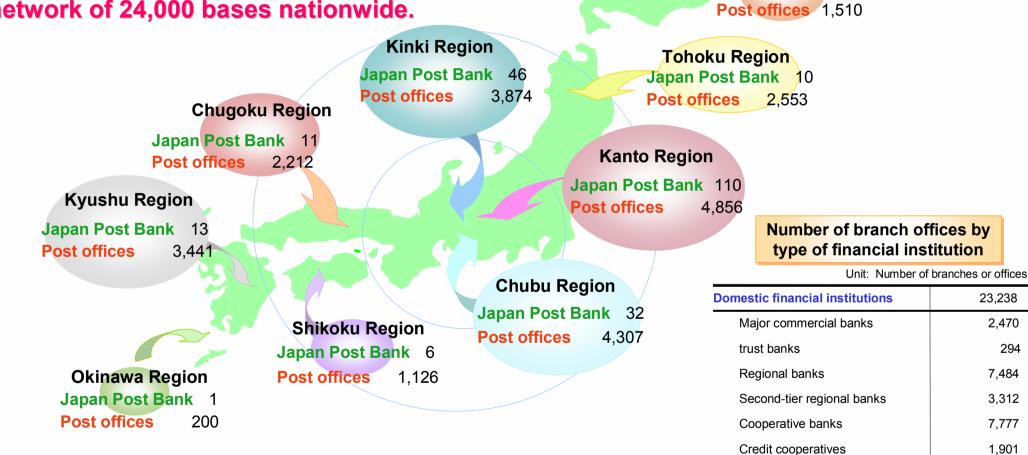
# Business strategies of Japan Post Bank and the bank agency system



# **The Japan Post Network extends nationwide** SURUGA bank

Number of branch offices of Japan Post Bank and post offices

# The strength of Japan Post Bank is a network of 24,000 bases nationwide.



Note: Japan Post Bank directly operates 234 branch offices, but 152 of those (65%) are located in seven prefectures (Tokyo, Saitama, Chiba, Kanagawa, Aichi, Osaka, and Hyogo).

Among the remaining 40 prefectures, 29 prefectures have two or fewer branch offices.

Direct branch offices of Japan Post Bank

The numbers of domestic financial institutions are as of March 31, 2006. The number of post offices is as of March 31, 2007.

Japan Post Group

Post offices

Hokkaido

Japan Post Bank 5

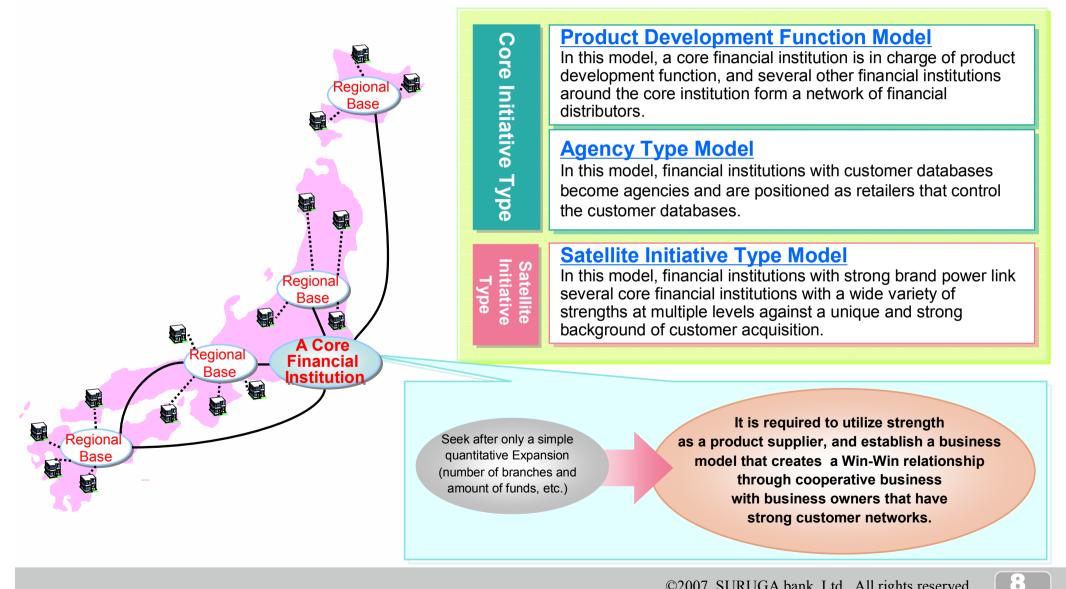
7

About 24.600

About 24.600

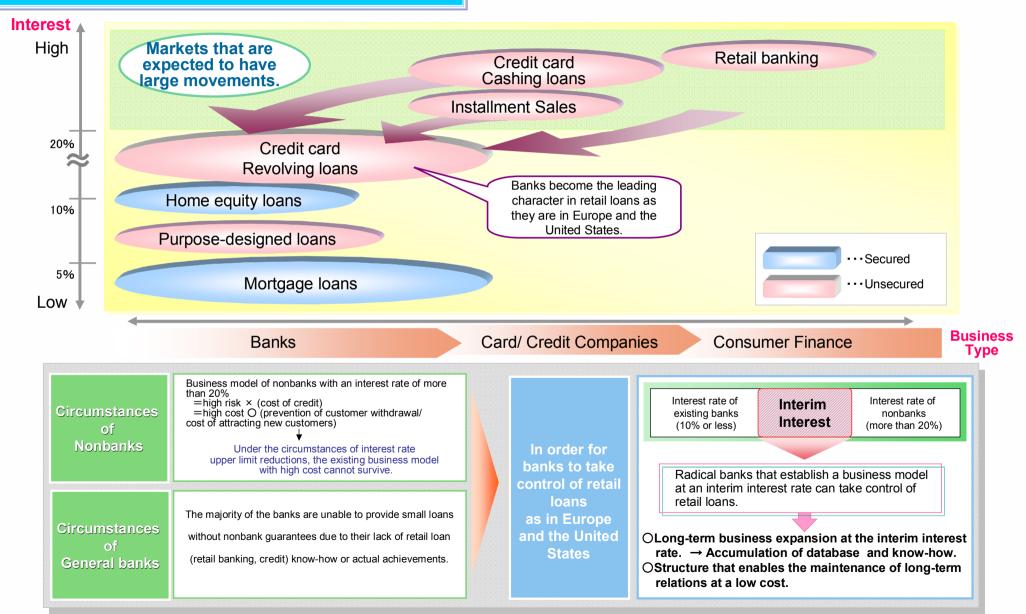
**Three Partial Mesh Models** 

"Partial Mesh" is a model that connects core bases with important bases in a full mesh scheme, and with other bases (satellites) by hub and spoke.



### Consumer Loan Market Structure and Strategies SURUGA bank

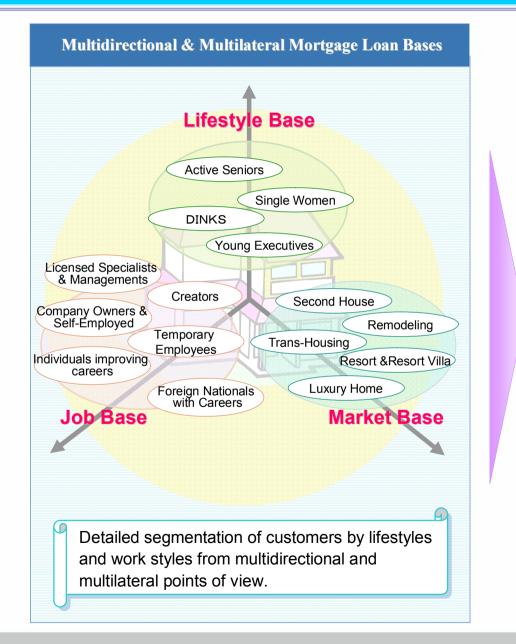
#### Small loans will be offered through banks from now.



### Customized Marketing by detailed Segmentation

SURUGA bank

#### Risk analysis and customized model input by highly detailed customer segment



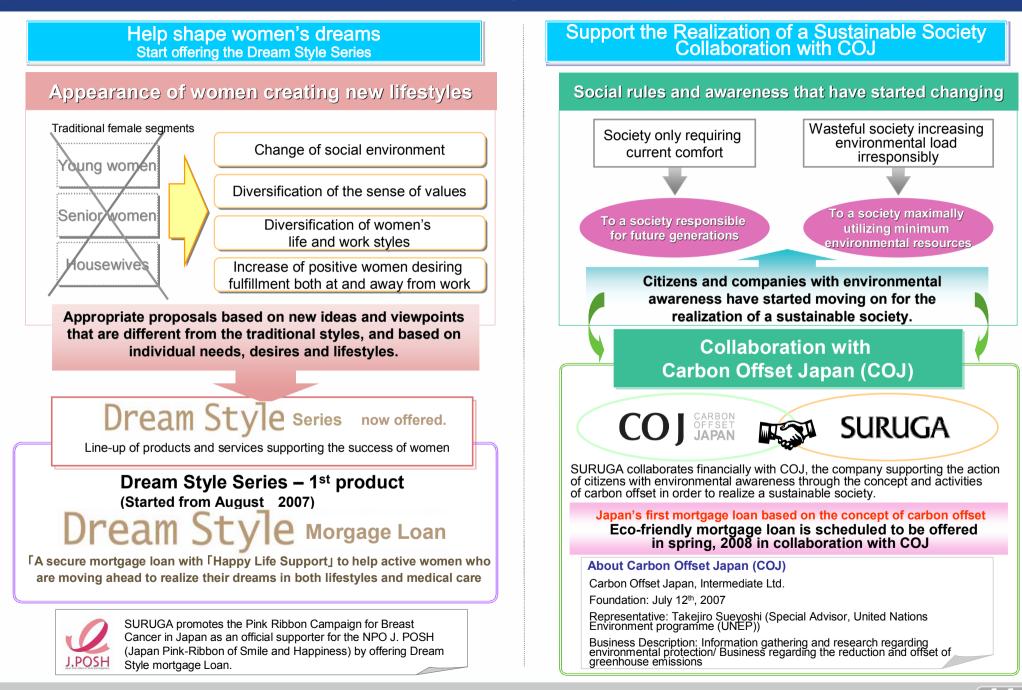
#### **SURUGA Type Customized Products**

SURUGA's unique mortgage loans focusing on a variety of values through a deep understanding of customer life and work styles

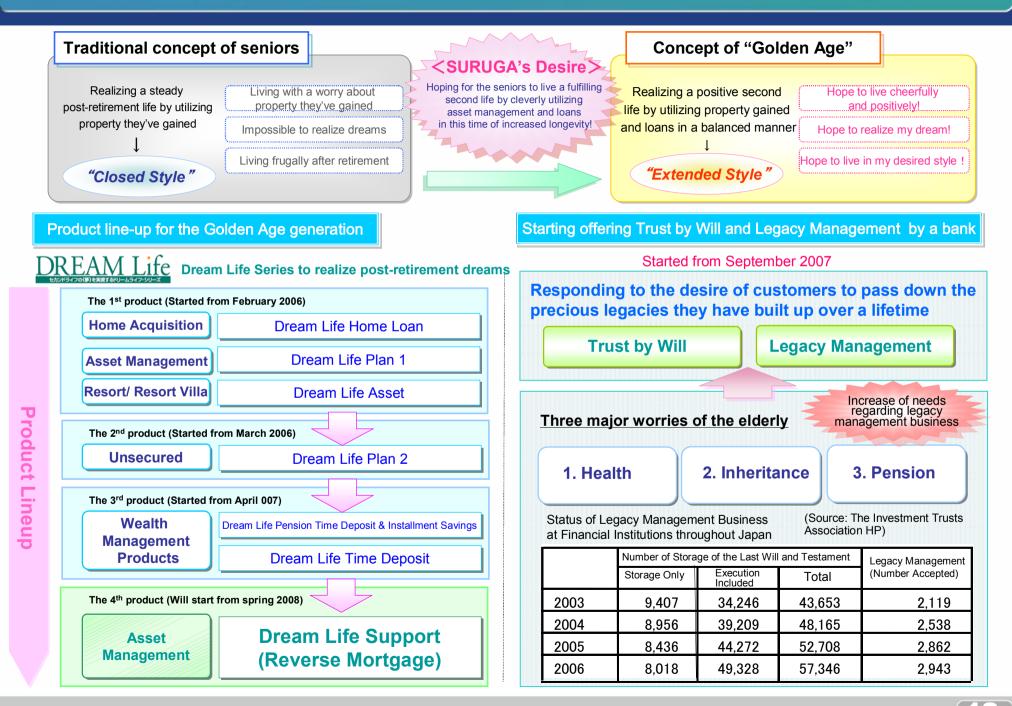
A great potential by detailed segmentation There are many undeveloped markets! **Small Category 513 Groups Medium** Category **59 Groups** Large Category **12 Groups** Loan Products Model Establishment of Credit Model Accumulating data **OSelf-Employment Model** in the credit system OActive Senior's Model Credit Screening Pricing ODoctor's Model OLady's Model, etc. Risk Control Marketing

# $\bigcirc$

### **Product Development Focusing on Various Values and Lifestyles**

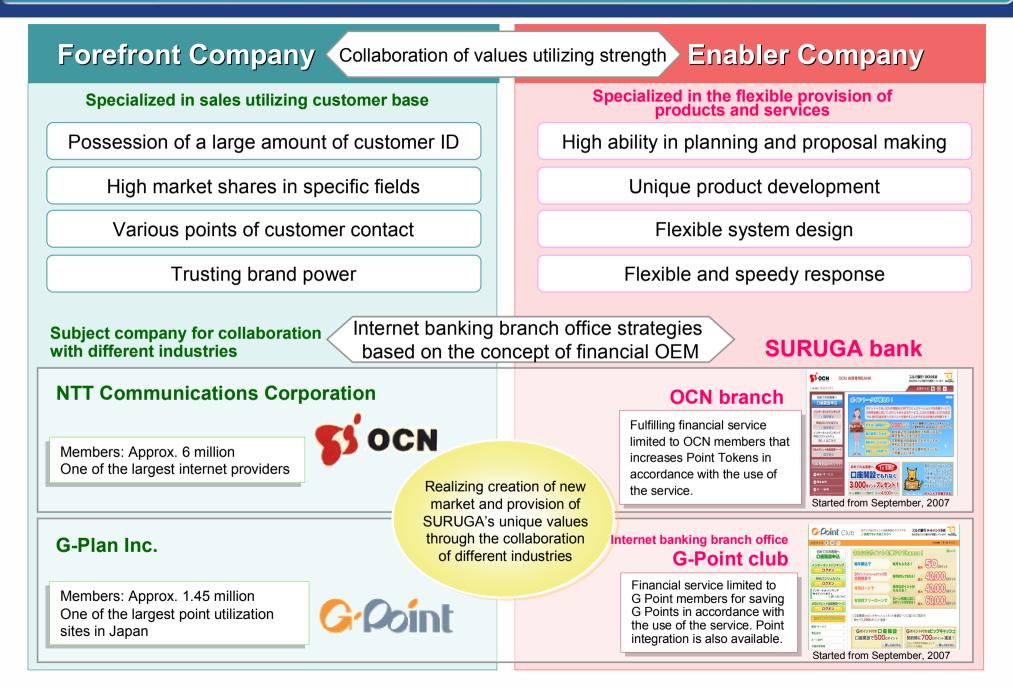


# Approaches to the Golden Age Generation s



#### Alliance Strategies Based on the Concept of Separation of Product Development and Sales

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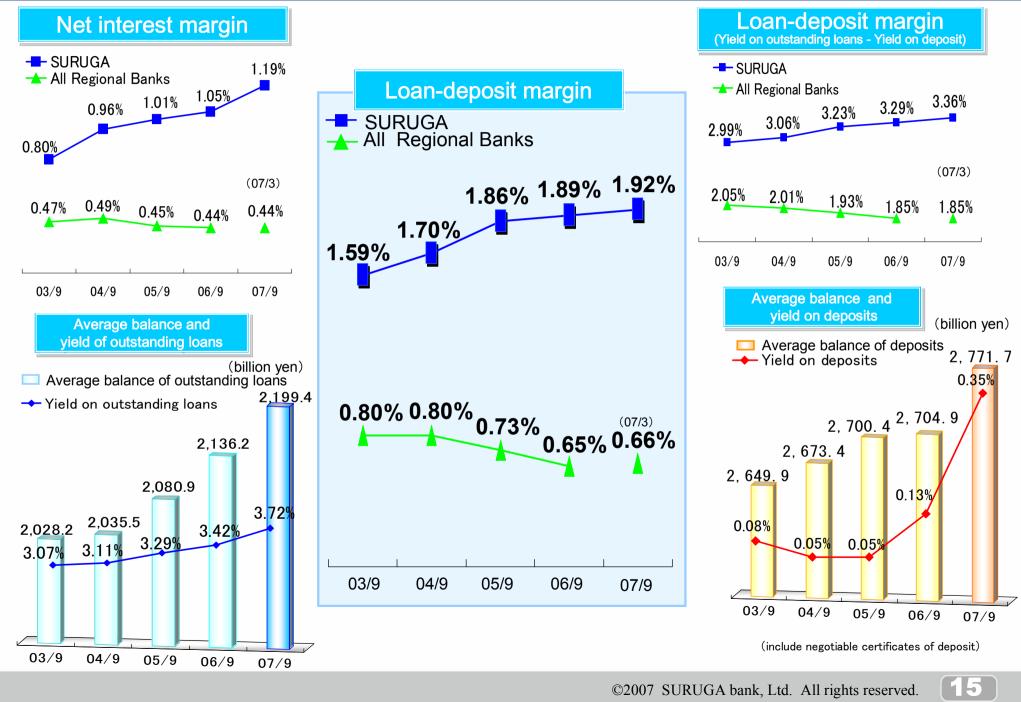
# "bank 2.0" – A New Form of Finance

SURUGA bank

#### "bank 2.0" by SURUGA takes hold of trends in advance with a high readiness for change and creates a new era



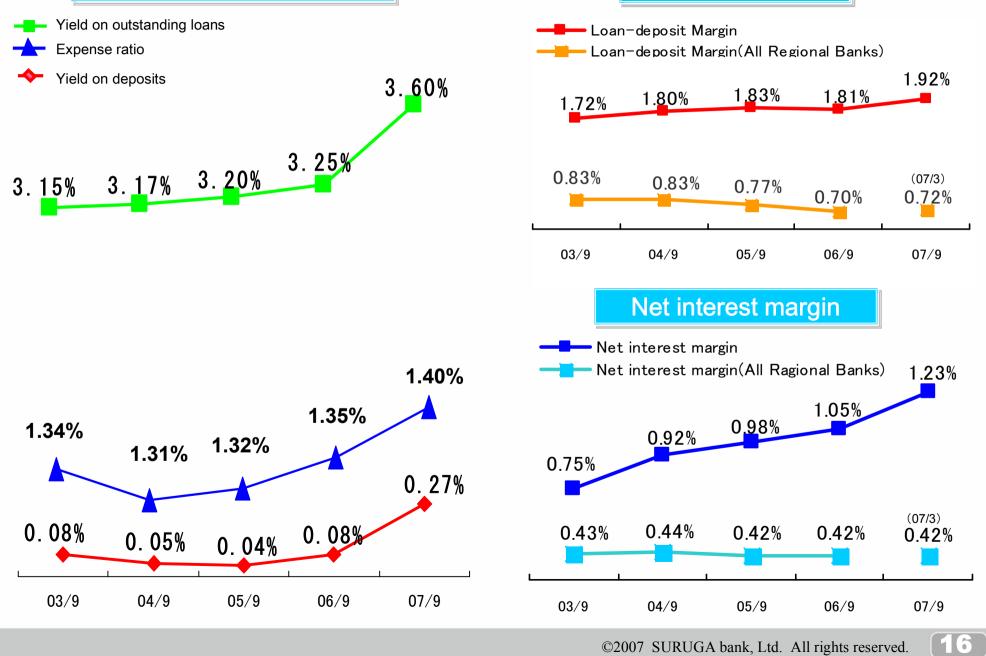
# **Interest Margins (Overall)**



# **Yield**/Margins (Domestic)

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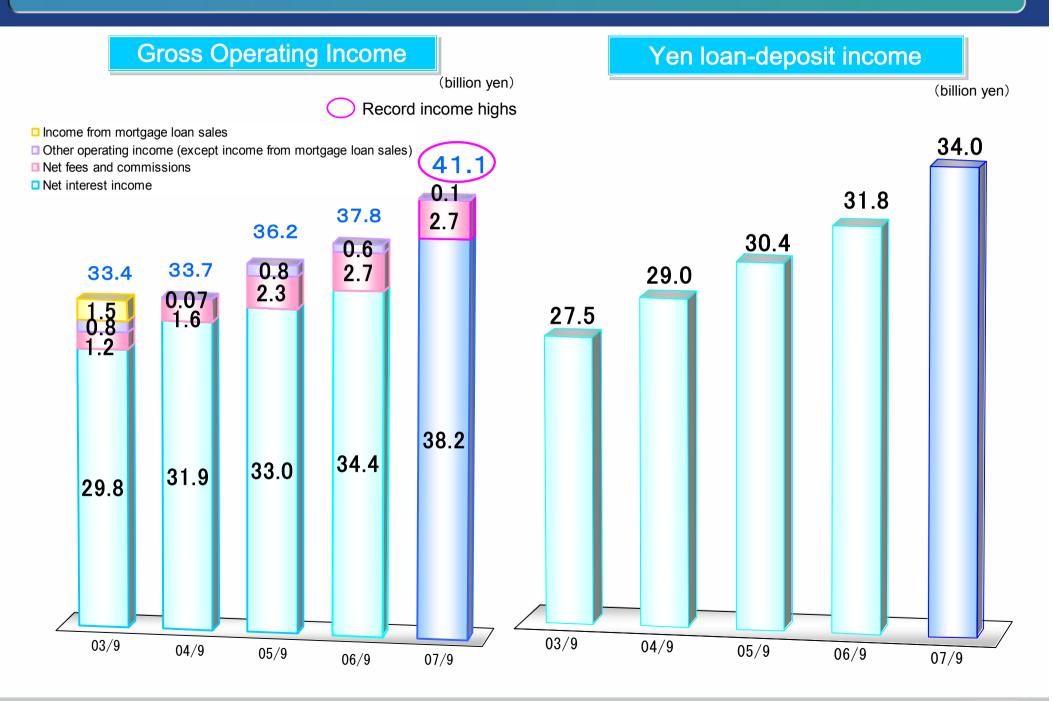




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Loan-deposit

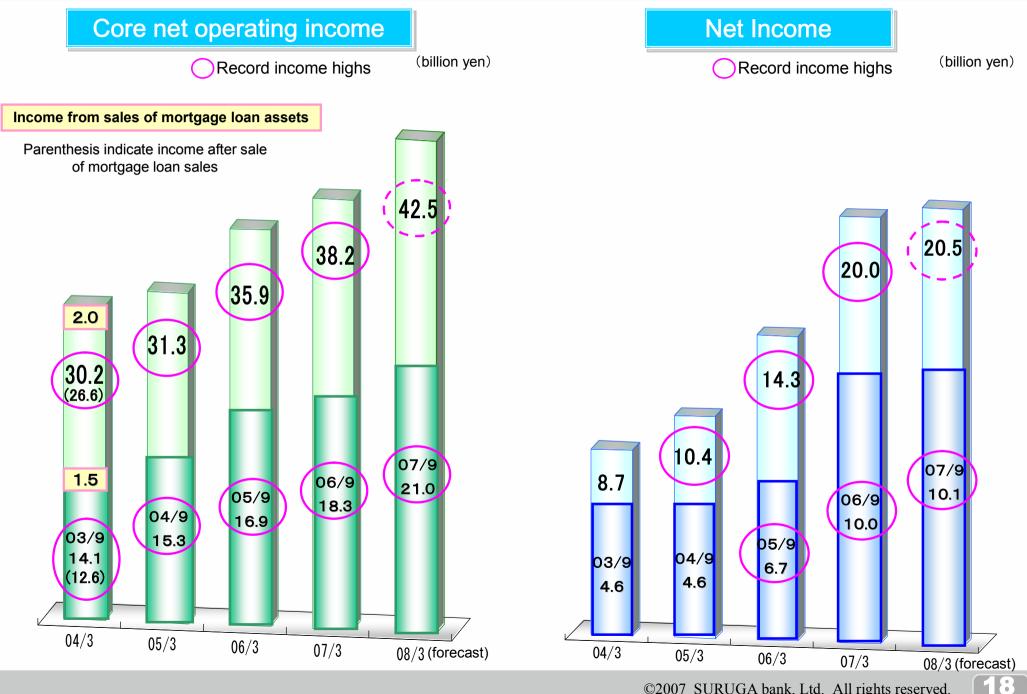
### Gross Operating and Yen loan-deposit income SURUGA bank



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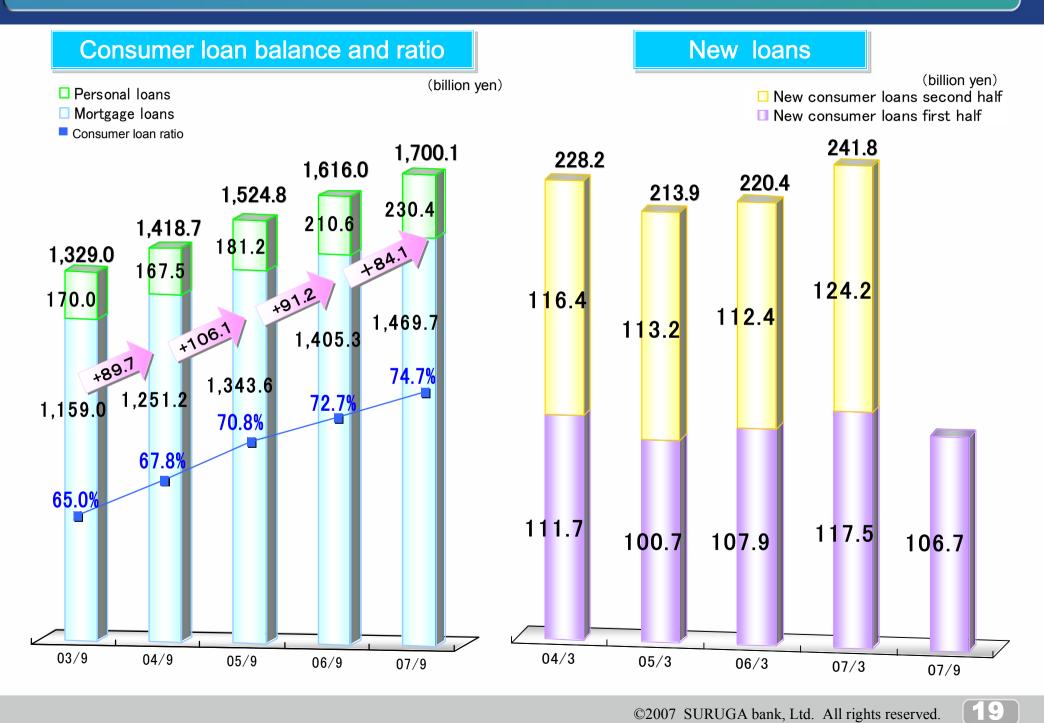
# **Core Net Operating and net income**

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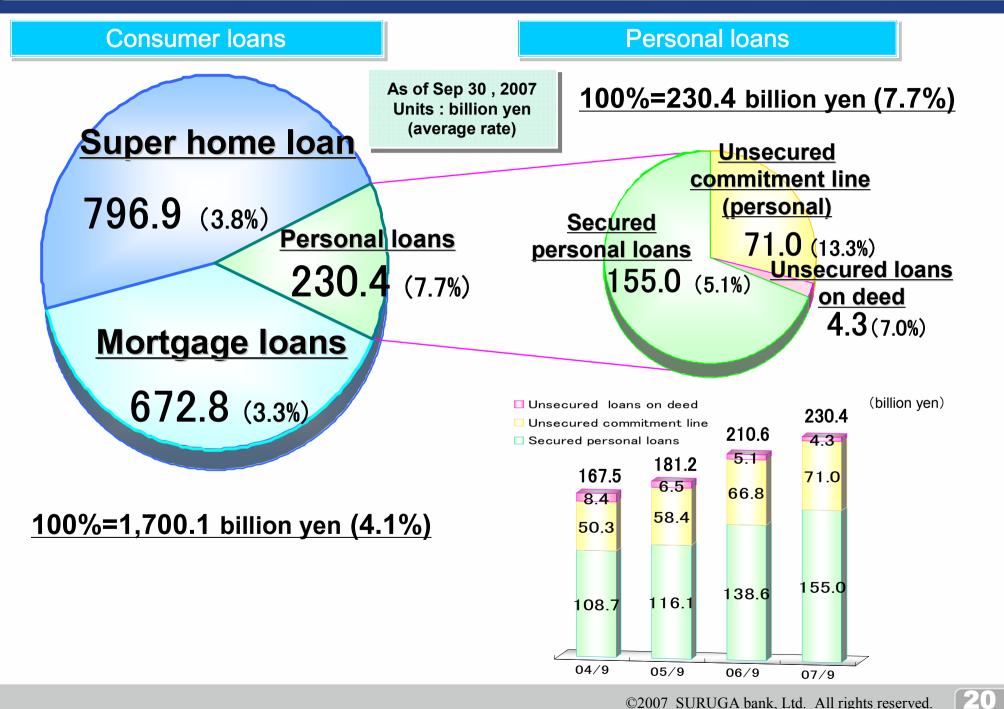


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# Strong Focus on Retail



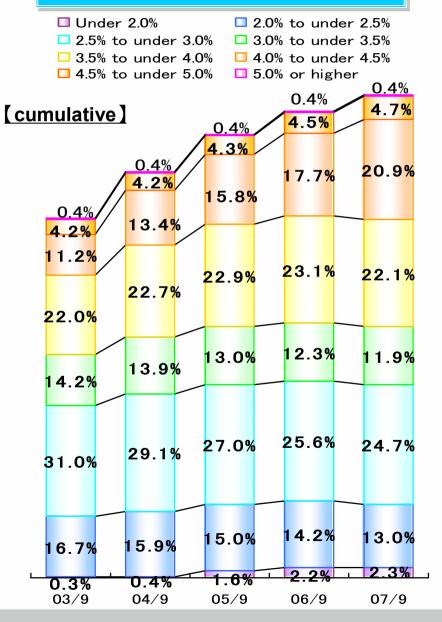
# **Focus on More Profitable Products**



# Mortgage Loans

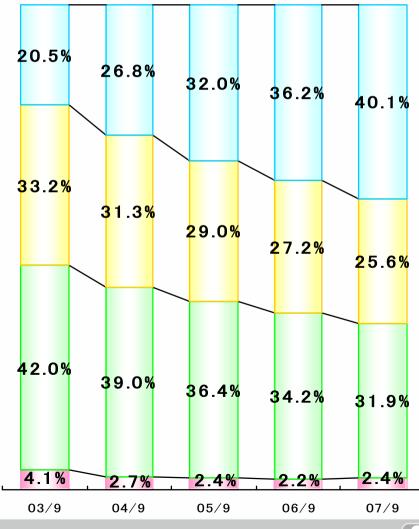
#### SURUGA bank

#### **Distribution of** new mortgage rates



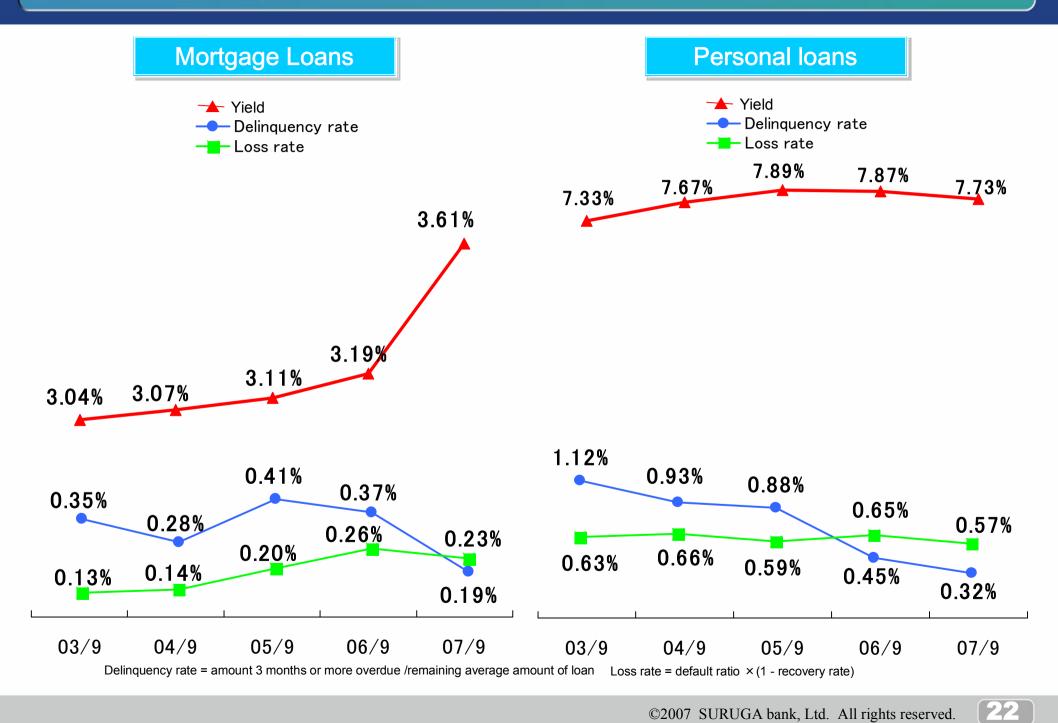
# Mortgage loan balance by geographical area

The Greater Tokyo area 🧧 Kanagawa 🔲 Shizuoka 🔲 Other



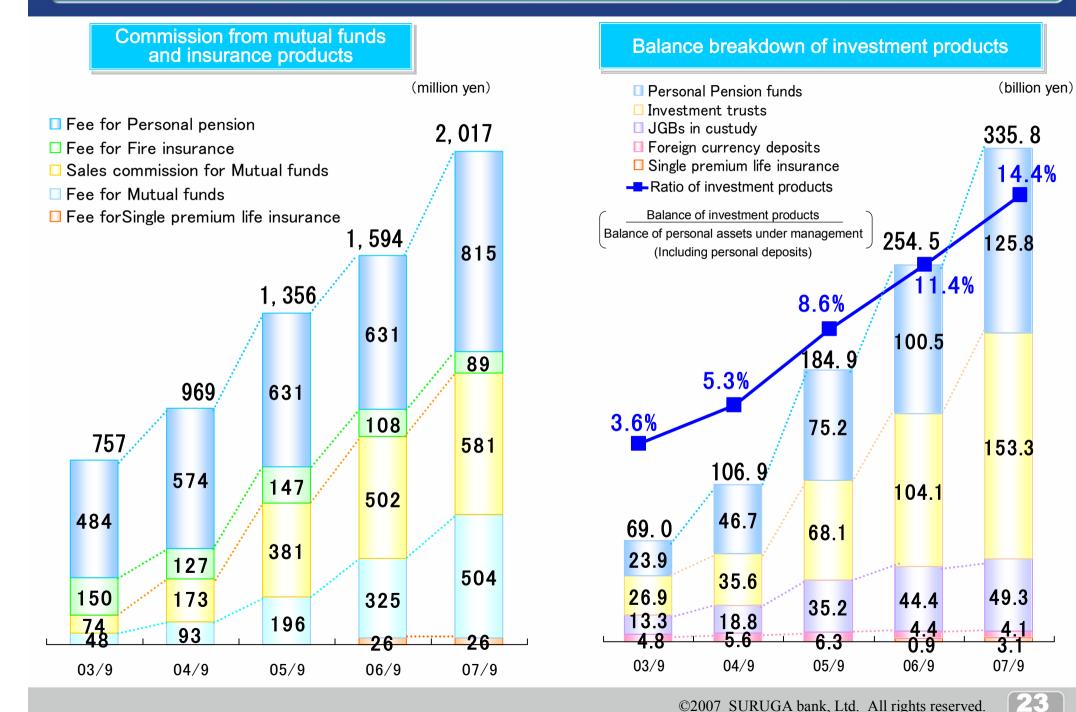
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### **Delinquency and Loss Rates on Consumer Loans** SURUGA bank



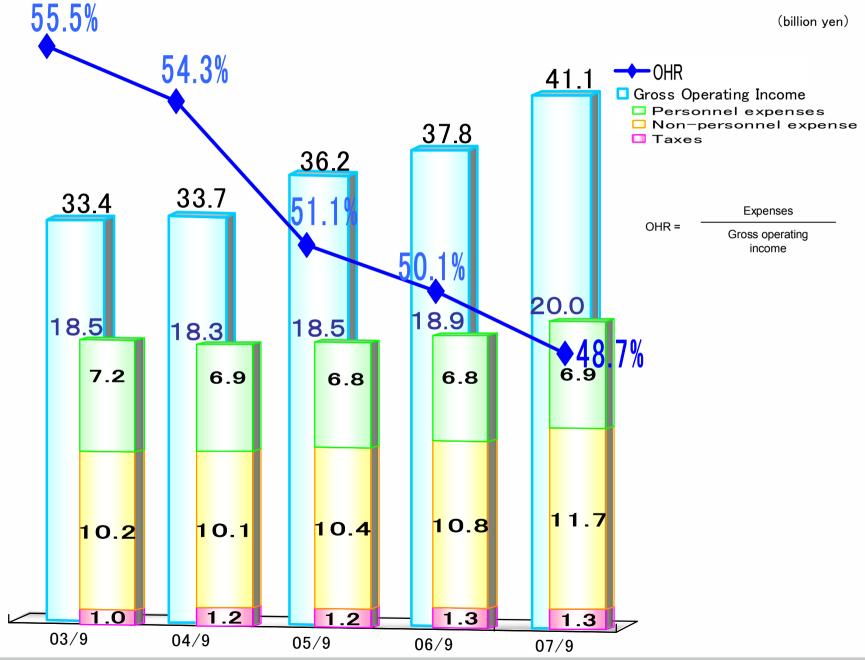
# Asset Management Products Sales

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# Expenses and OHR





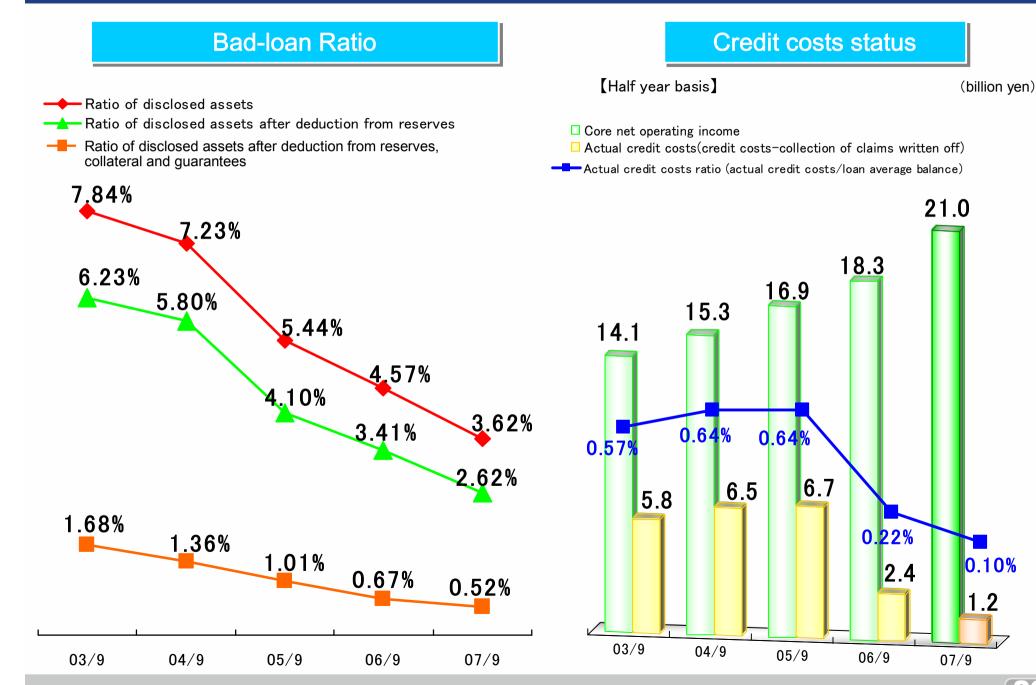
(billion yen)

Debtor classification	Sep 07 Credit balance	Proportion	Consumer/ Corporate		Proportion	Total collateral and guarantees	Collateral	Guarantees *NOTE	Coverage ratio	Reserve	Reserved ratio	Total coverage ratio
Claims against bankrupt and substantially bankrupt obligors	15.0	0.65%	Consumer	7.6	0.44%	4.3	2.8	1.4	56.49%	3.3	100%	100%
			Corporate	7.4	1.25%	5.9	4.0	1.8	79.25%	1.5	100%	100%
Claims with collection risk	34.5	1.50%	Consumer	5.1	0.30%	2.9	2.0	0.9	57.69%	1.5	69.60%	87.14%
			Corporate	29.3	4.95%	17.9	8.7	9.2	61.14%	10.1	88.61%	95.57%
Claims for special attention	33.5	1.46%	Consumer	7.2	0.42%	5.0	4.6	0.3	69.18%	0.3	14.29%	73.58%
			Corporate	26.3	4.43%	12.0	11.9	0.07	45.78%	6.1	43.34%	69.28%
Sub-total	83.1	3.62%	Consumer	19.9	1.17%	12.2	9.5	2.7	61.39%	5.1	66.68%	87.13%
			Corporate	63.1	10.64%	35.9	24.6	11.2	56.88%	17.8	65.54%	85.14%
Normal assets	2,212.6	96.37%	Consumer	1,682.7	98.82%		Total coverage ratio 85.62%				85.62%	
			Corporate	529.8	89.35%							
Total	2,295.7	100%	Consumer	1,702.7	100%	Coverage ratio : Covered by collateral and guarantees Reserved ratio : Reserved for unsecured portion					ion	
			Corporate	592.9	100%		Total coverage : Covered by collateral, guarantees ratio and reserves				TEES	

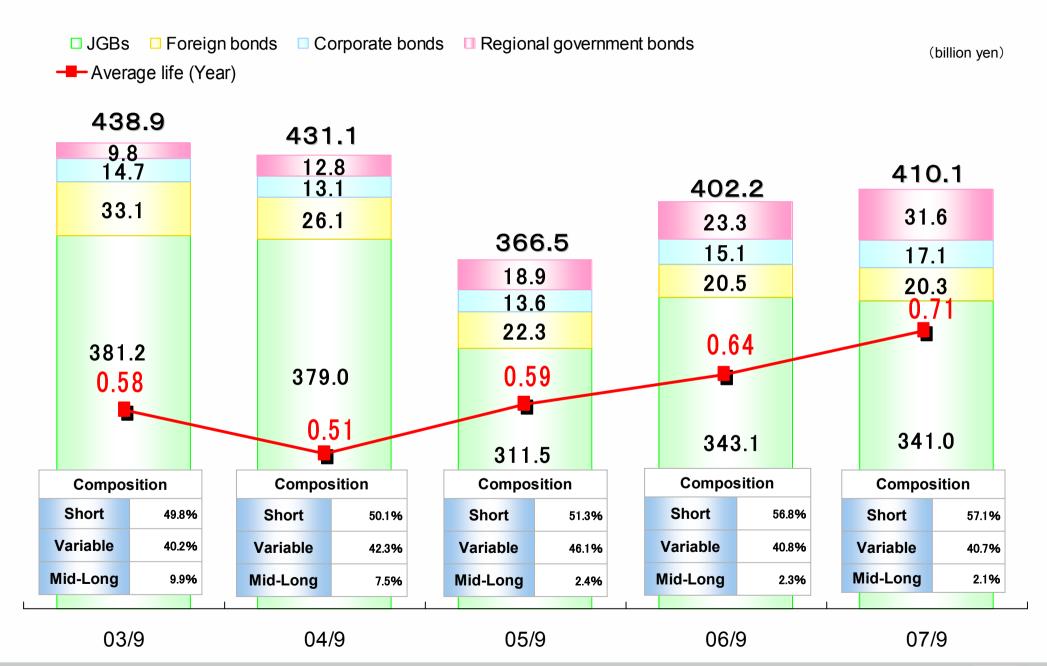
\* NOTE:The guarantee is not provided by us. We do not extend the guarantee by paying fee to external entity, but the third party, who serves as the joint guaranter to the borrower, extends the guarantee.

# Bad-loan Ratio/Credit costs status

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Capital

Allocation

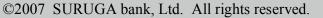
#### SURUGA bank

 $\pm 200 \text{ bp}$ 

8.0 billion yen

4.3%

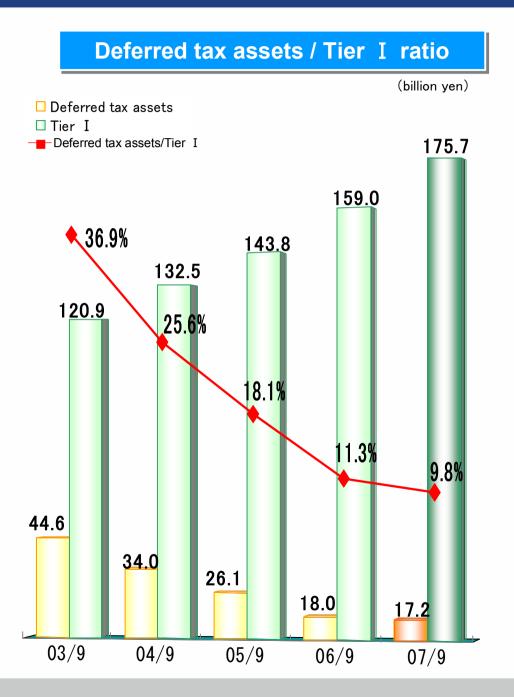
#### **Outlier Ratio Integrated Risk Management** (billion ven) **Tier** At the end of 1. Confidence level 99% (common) Buffer September, 2007 2. Holding period (business days) (Unallocated 240 days Credit risk Capital) Deposits and loans, bonds, etc. Interest Interest & price fluctuation risk 60 days 90.4 (Trading tallied is 10 days) Rate 167.0 Price fluctuation risk for equities 120 days (Equivalent to Shock 5.5% of Risk Asset) 3. Operational risk **Basic methods** range Interest 76.6 Rate Risk 23.1 Amount **Credit Risk** 48.6 16.1 Outlier Market Risk 42.5 Ratio 21.4 **Operational Risk** 11.0 11.1 As of the end of First Half. September, 2007 2007 March. 2007 **Risk Amount** Allocated Sources for



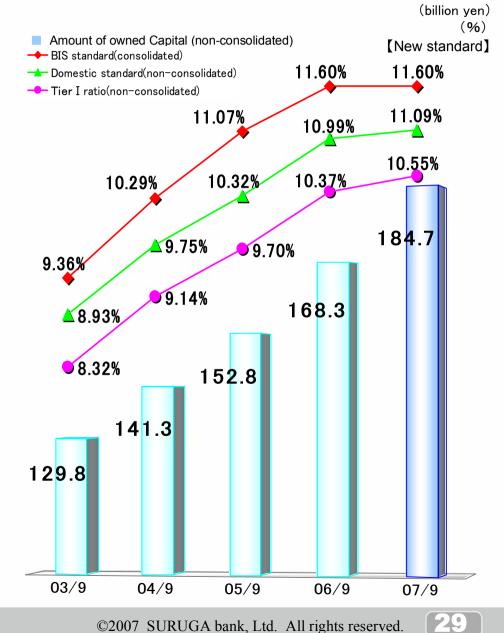


# **Owned Capital**

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Capital adequacy ratio



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# First Half Result 2007 and FY 2007 forecast SURUGA bank

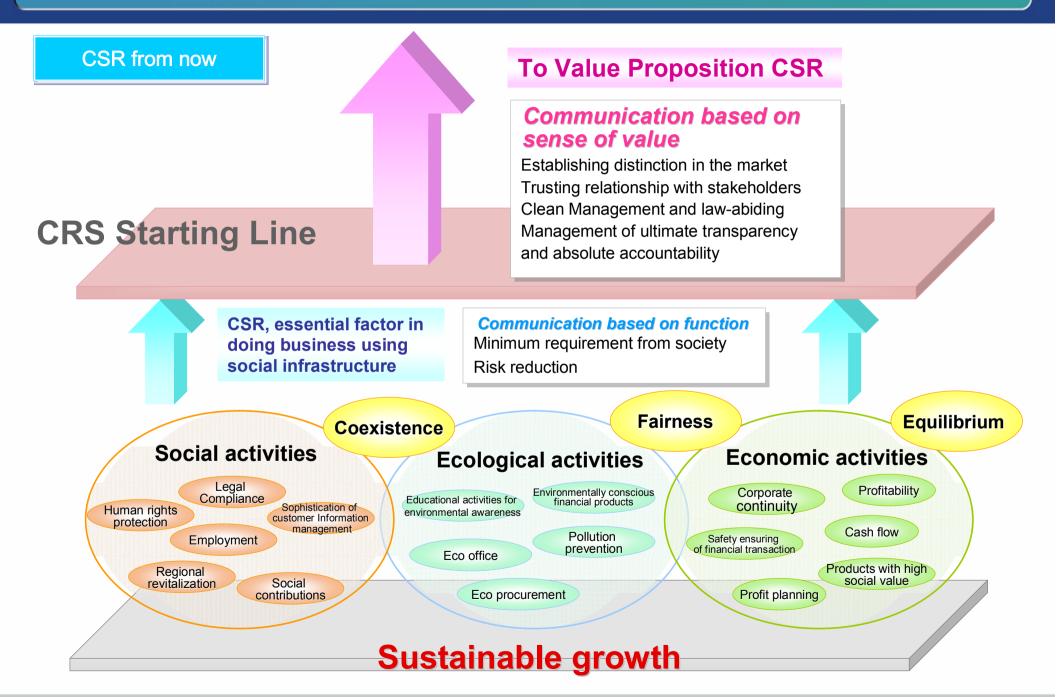
(billion yen)

			Sep 07				
		Forecasted (A)	Results Sep 07 (B)	Increase or Decrease (B-A)	Results Mar 07	Forecasted Mar 08	
Gross operating income		41.0	41.1	+0.1	76.9	82.0)	
	Operating expenses	20.0	20.0	0	37.7	39.5	
Net operating income		21.0	23.0	+2.0	37.2	42.5)	
Core net operating income		21.0	21.0	0	38.2	42.5)	
Ordinary profit		18.5	19.1	+0.6	30.4	36.5)	
Net income		9.5	10.1	+0.6	20.0	20.5)	
Actual credit cost		3.3	1.2	▲2.0	5.5	4.3	

•••Record income highs



# SURUGA's Concept of Social Responsibilities SURUGA bank



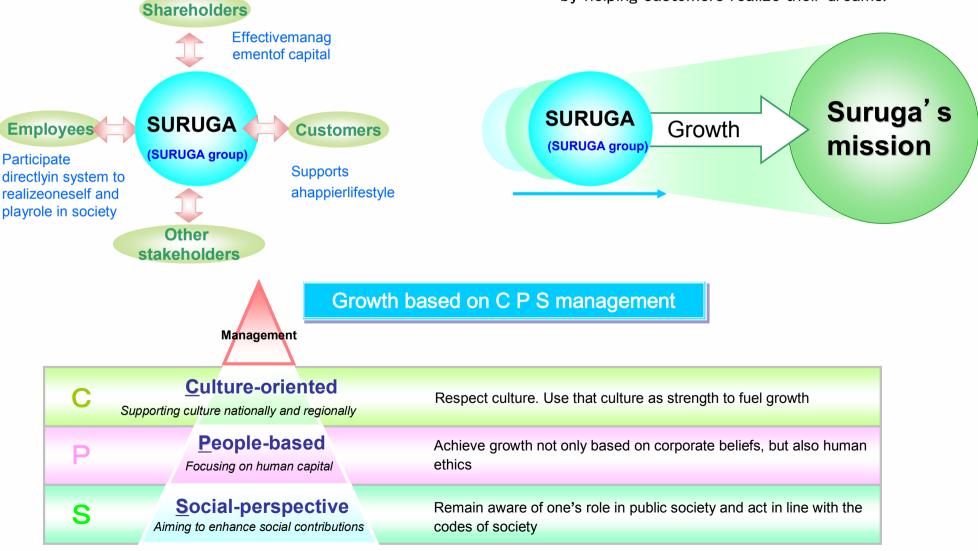
### Vision for Growth Under Management Philosophy SURUGA bank

#### Growth as a system for exchanging values

Define growth as ability to exchange value with stakeholders

#### Growth as a company with a mission

Make dreams a reality as a 'life and business concierge.'Define growth as enhancing the ability to deliver by helping customers realize their dreams.



For further details regarding the above, please contact

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