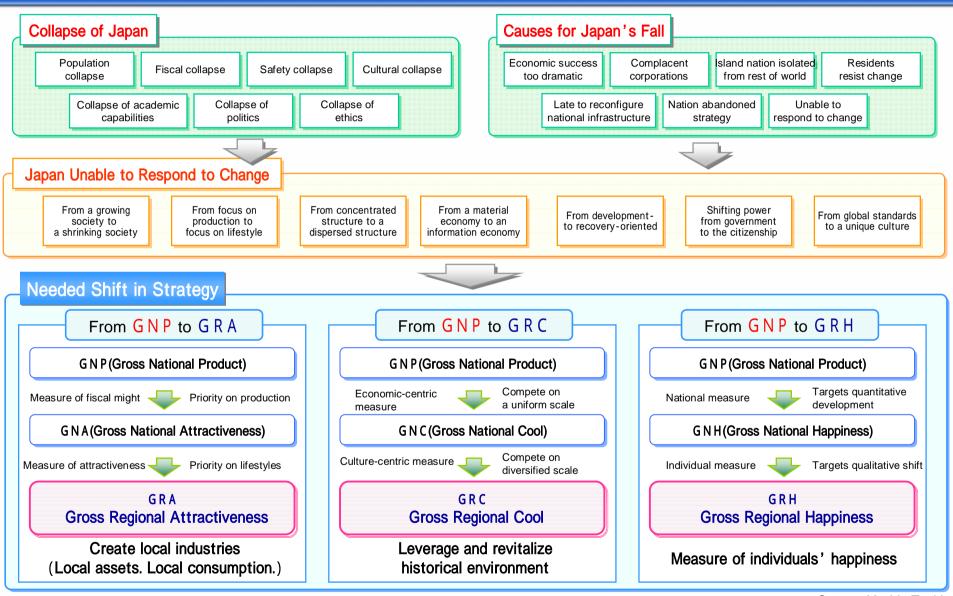
# Meeting the Challenge of New Banking

Presentation to investors on fiscal year ended March 31, 2009

Japan Facing a Paradigm Shift



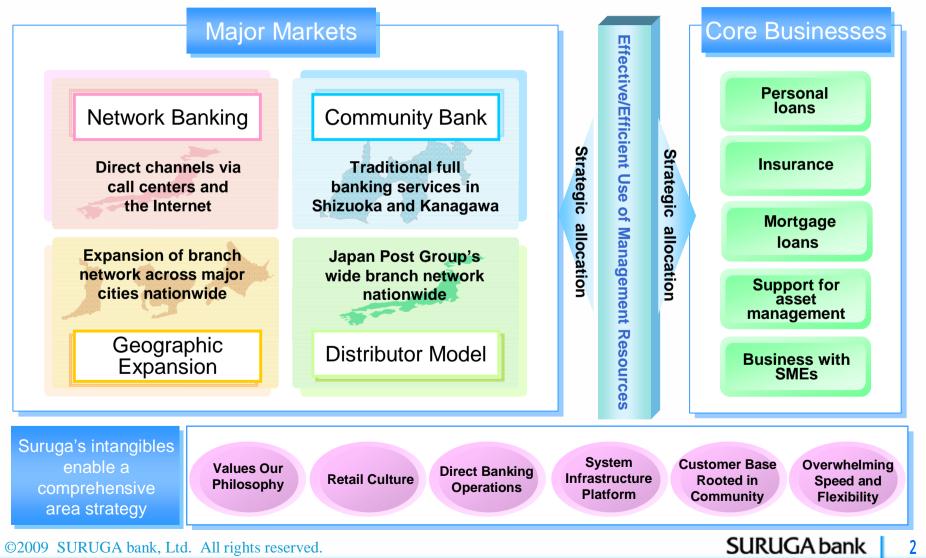
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Source: Yoshio Tsukio SURUGA bank

### Suruga's Business Design Delivers Unique Value

Incorporate Market Characteristics to Deliver Suruga's Unique Value

Leverage know-how developed through Suruga's retail-focused strategy



### Geographical Expansion & Regional Value Creation

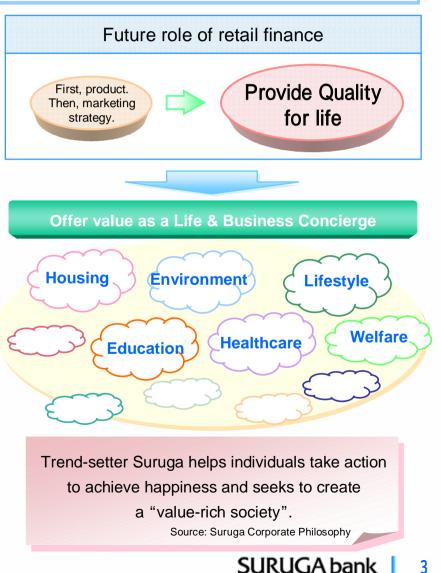
#### Suruga's Geographical Expansion Strategy Sapporo Suruga's geographical expansion strategy Sendai Fukuoka Kyoto Osaka Select high-growth areas in anticipation of Greater consolidation of Prefectures Tokyo Shizuoka Nagoya



Deliver Suruga services throughout Japan where there is demand Skill & know-how Provide products and Dramatically increase Provide high-value gained from customer contact services tailored to added services retail focus each geography points

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#### Creating Value in Regional Areas Through Finance



#### 3

### Environmental Changes Surrounding Housing Loans

#### Structural Changes to Society

#### Aging population

Cities with high elderly populations. Localities with high proportion of elderly.

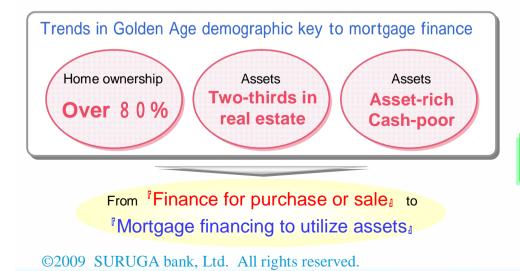
#### Lower birth rate

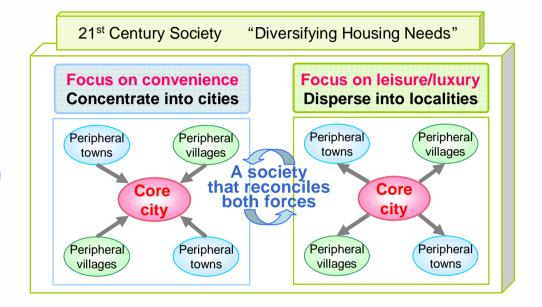
Exposes potential labor force. Changes consumption and corporate behavior.

#### Steady or shrinking society

Values adjust to shrinking population: maturity, condensing, surplus.

#### The Future of Mortgage Financing





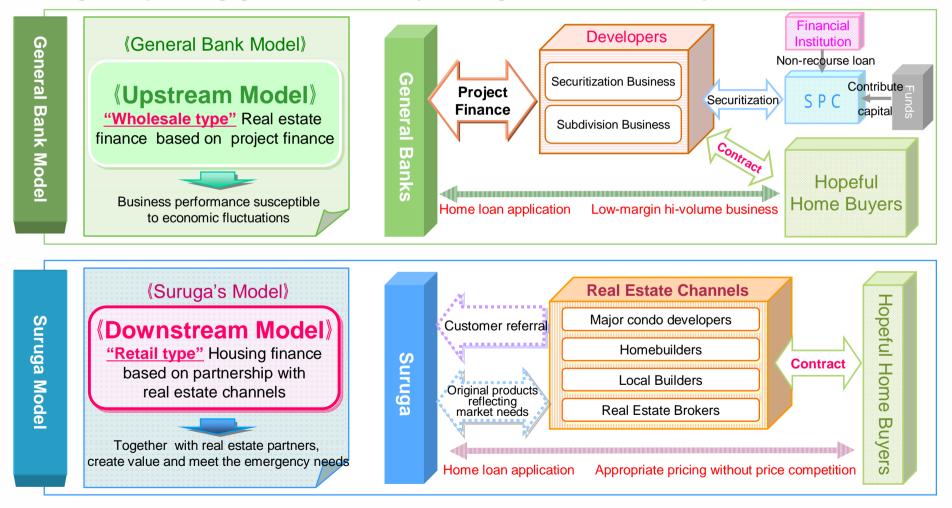
### Suruga's Dream Life Series helps the Golden Age demographic realize its dreams



### Environment for Mortgage Loan Business

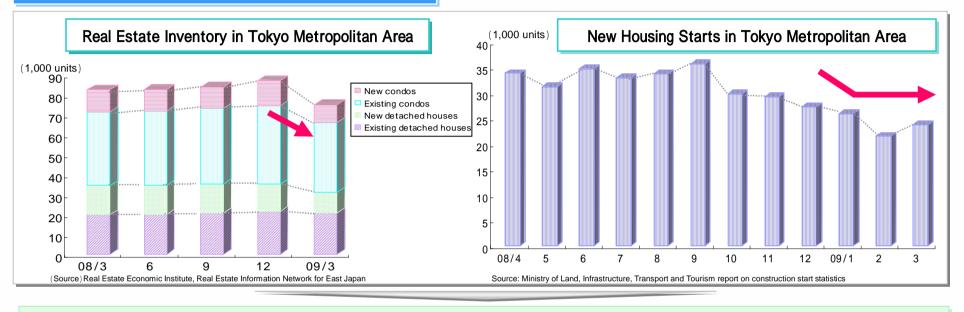
Fundamental Differences in Business Models Between Suruga and General Banks

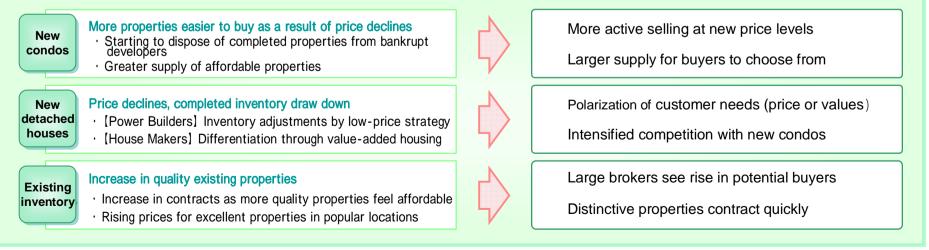
#### Pursuing a Unique Mortgage Loan Business By Creating Markets in Partnership with Real Estate Channels



### Environment Surrounding Housing Loan Business

#### Real Estate Market: Changes and Future Trends

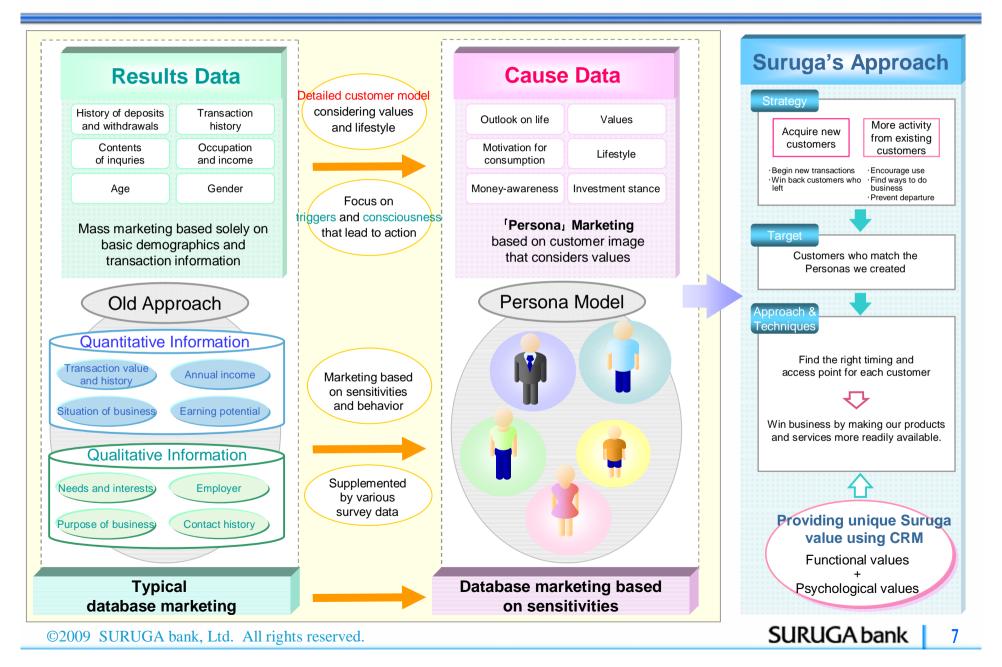




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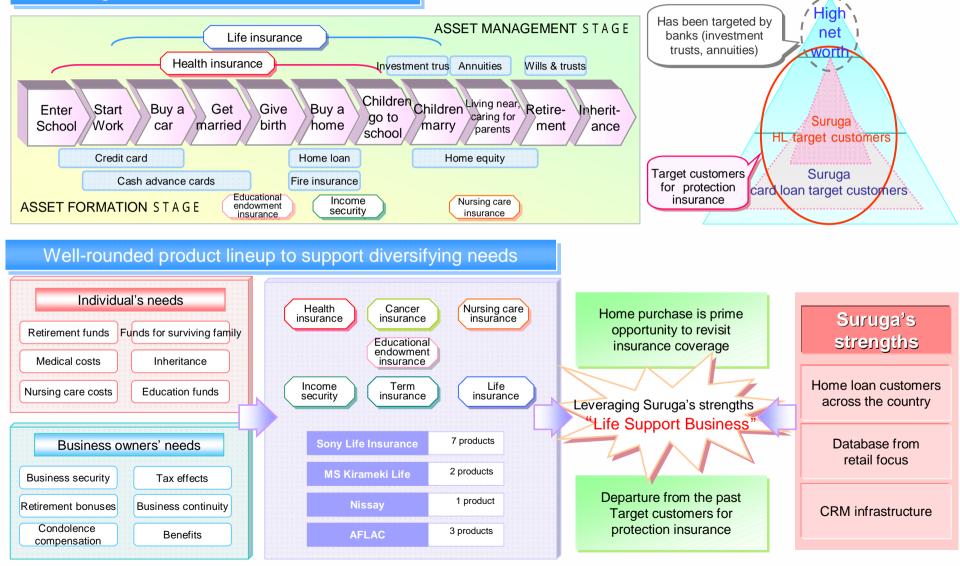
6

# New Marketing Strategy Leveraging CRM



### Endeavors in Insurance Business

How Suruga Conceives the Insurance Business



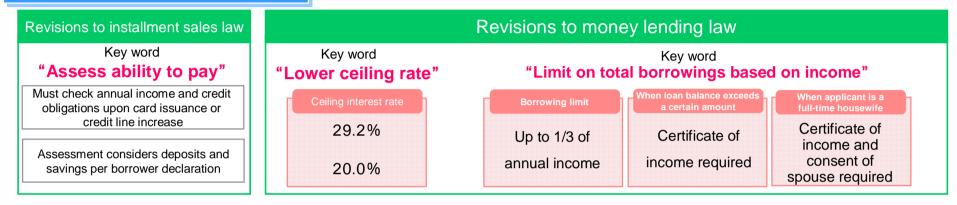
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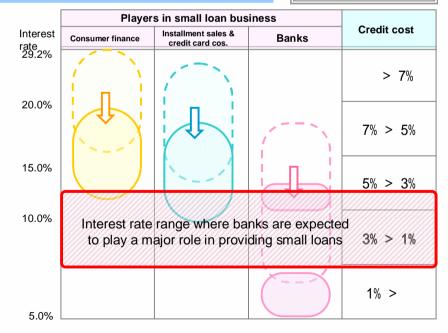
### **Environment for Small Loan Business**

#### More rigid regulations on small loans



Numbers are approximate

#### Future trends in small loan providers



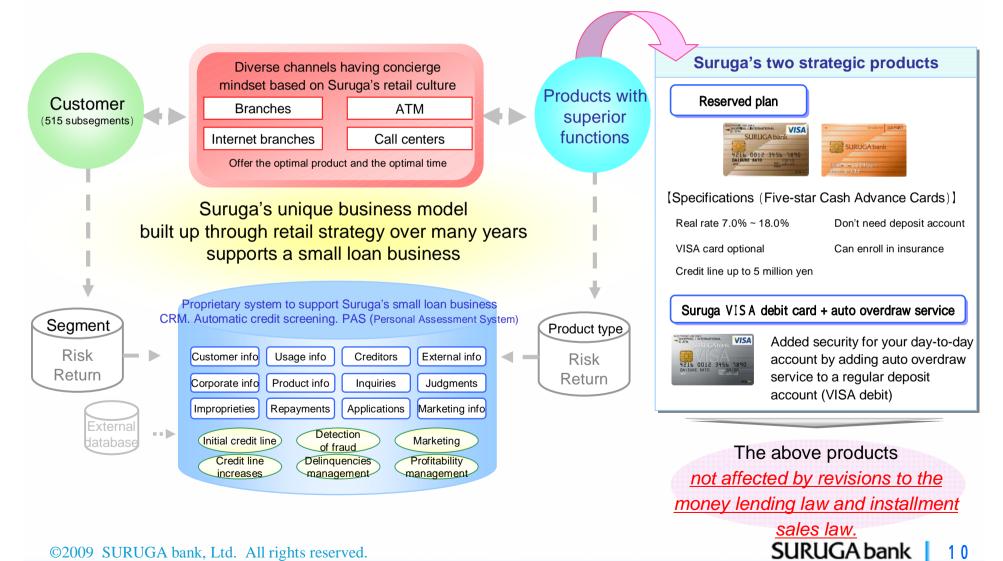
Nonbank situation	General bank situation								
<ul> <li>× Lower ceiling rate</li> <li>× Higher funding cos</li> <li>Can't survive on legac</li> <li>high-expense model</li> </ul>	small loans. Most banks rely on								
A Radical Bank able to establish a business model between bank rate (around 10%) and nonbank rates (over 20%) can become a leader in the small loan business.									
Prerequisites to become leader									

Data base and know-how supported by many years doing business in middle range interest rates Long-term relationships enable operation regime to be established at low cost.

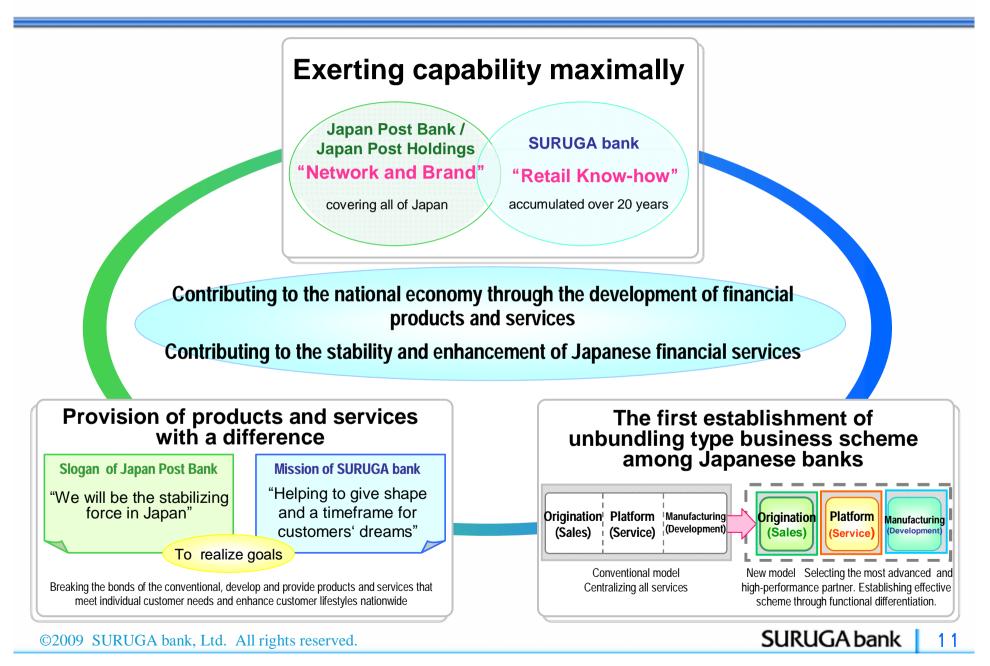
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### Endeavors by Suruga in Small Loan Business

Need system infrastructure, channel diversification and products with superior functions to dominate the small loan business.

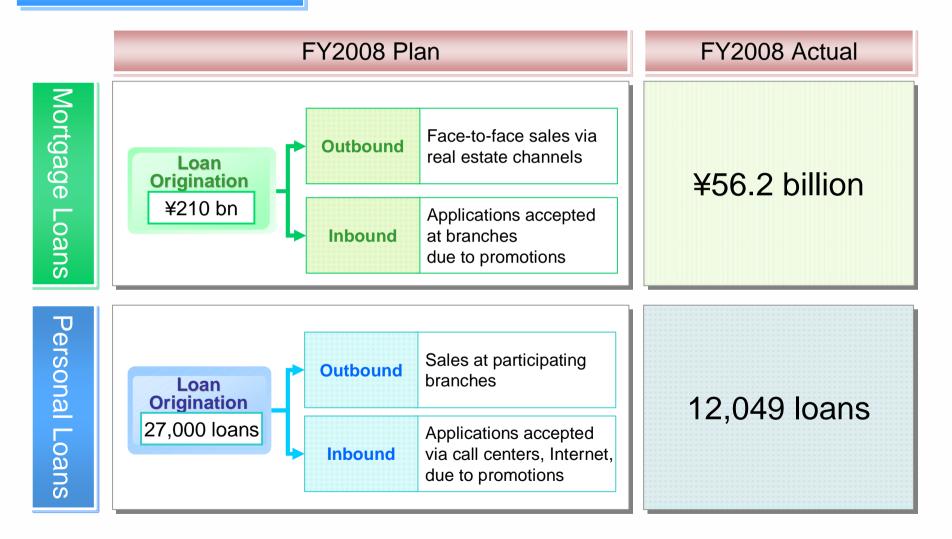


### Business cooperation with Japan Post Bank

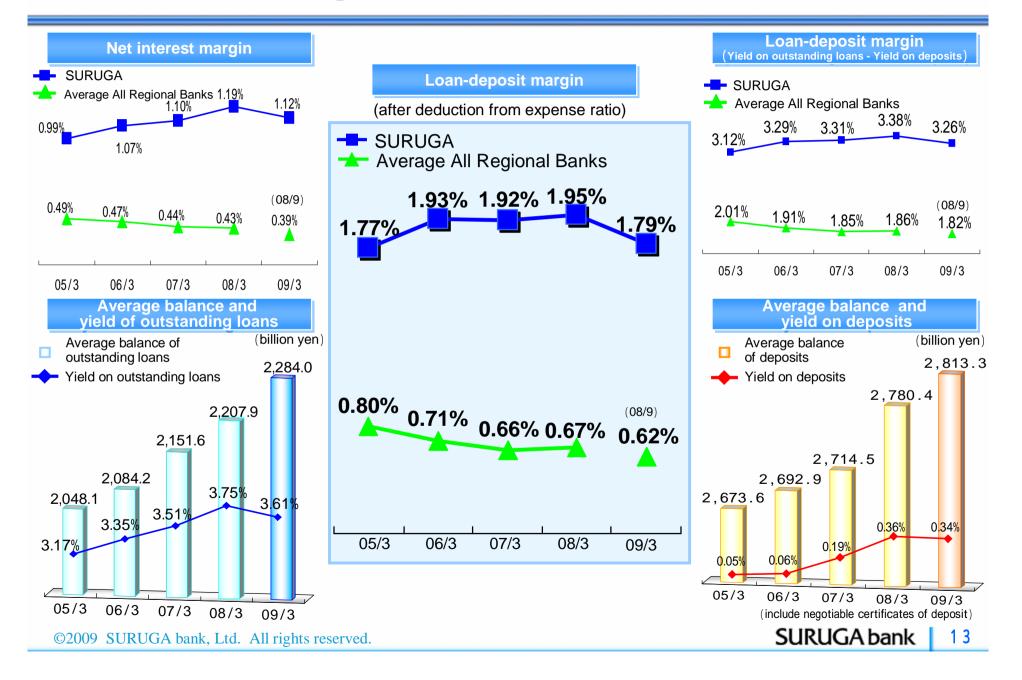


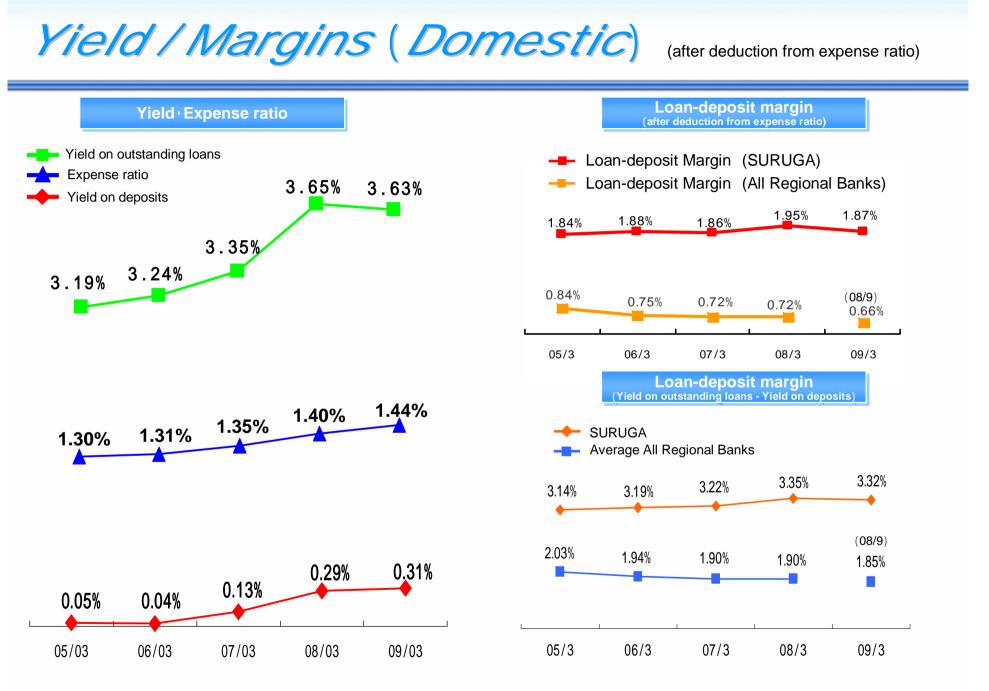
### Business Alliance with Japan Post Bank

FY2008 Plan and Actual

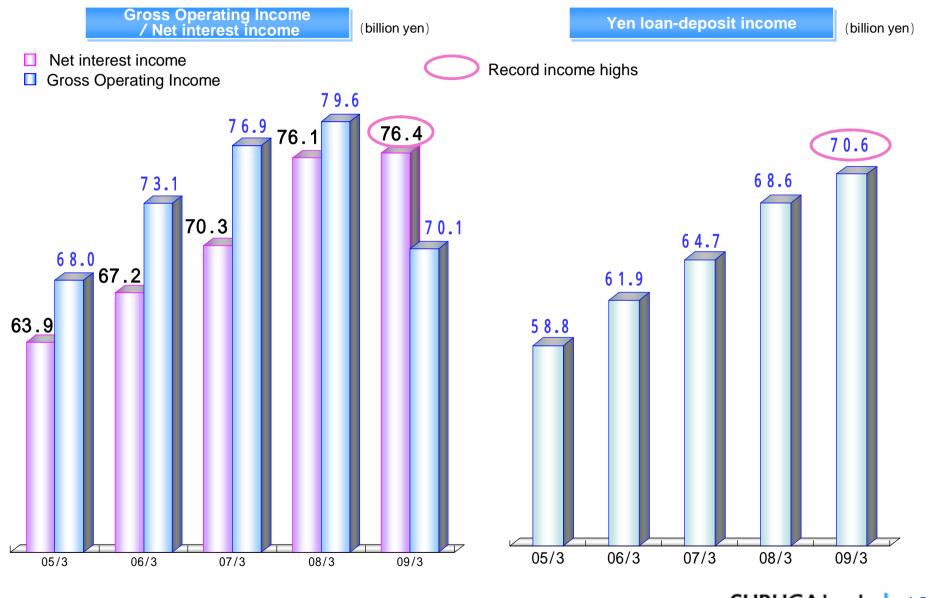


### Interest Margins (Overall)



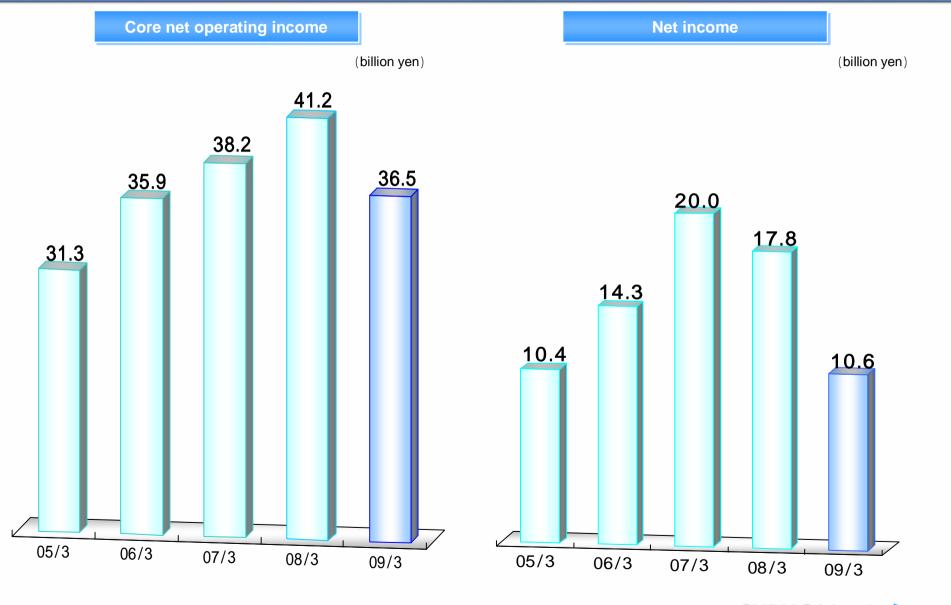


### Gross Operating and Yen loan-deposit income



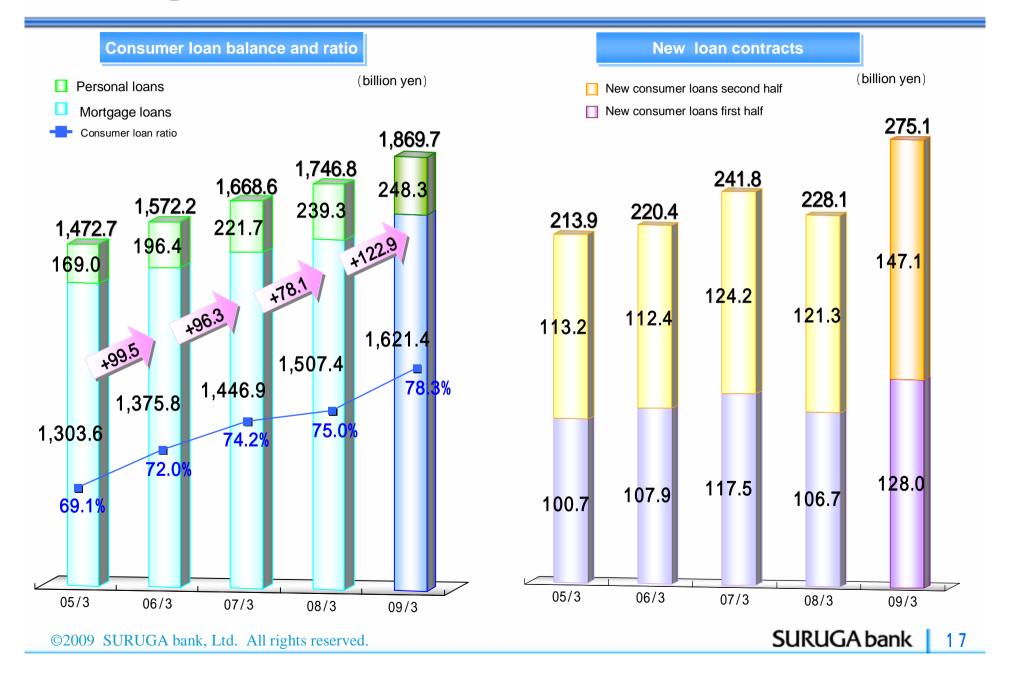
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# Core Net Operating and Net Income

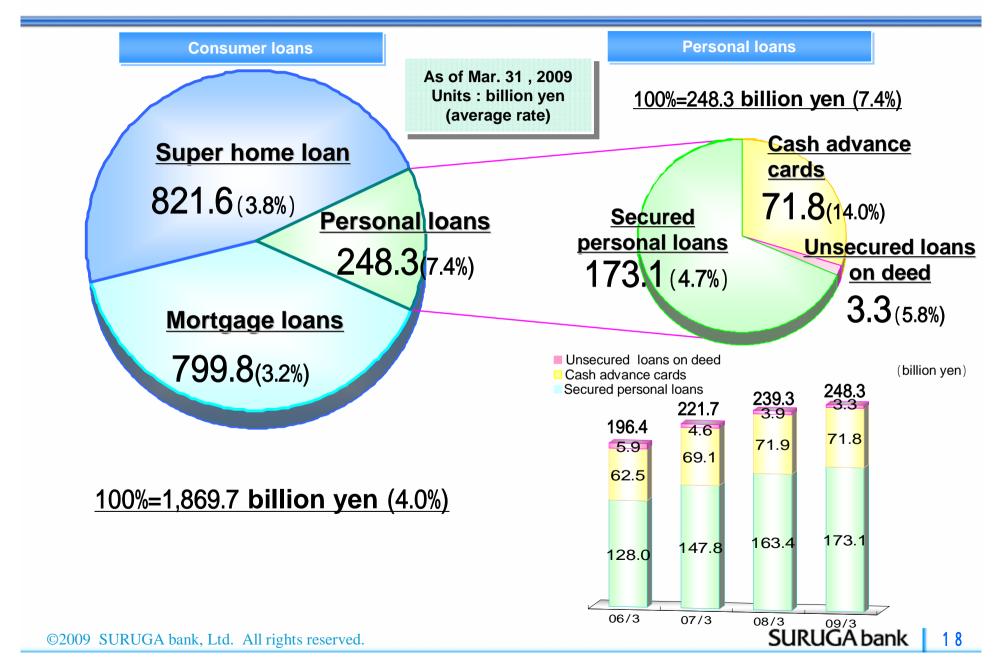


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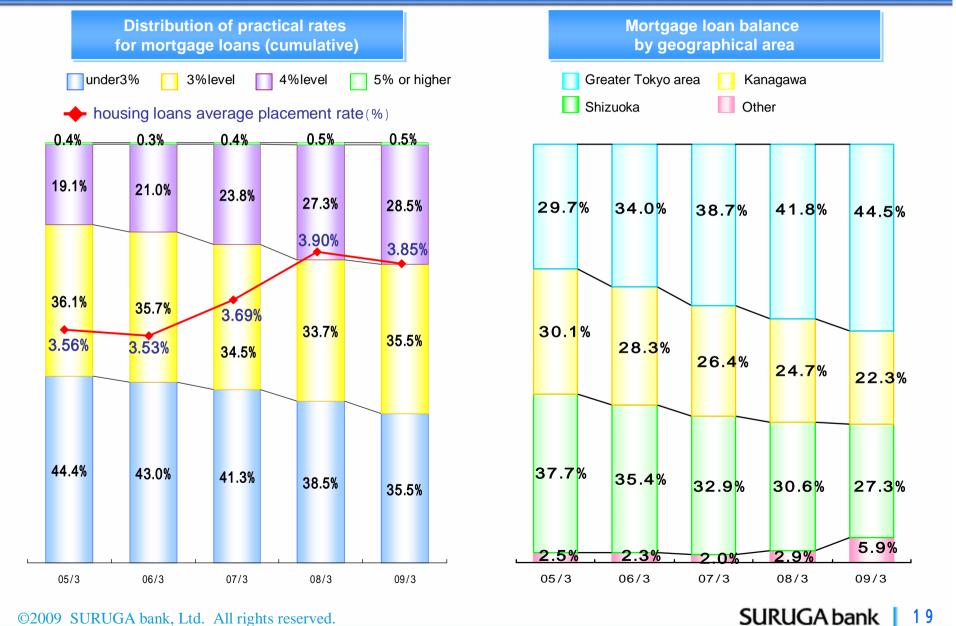
Strong Focus on Retail



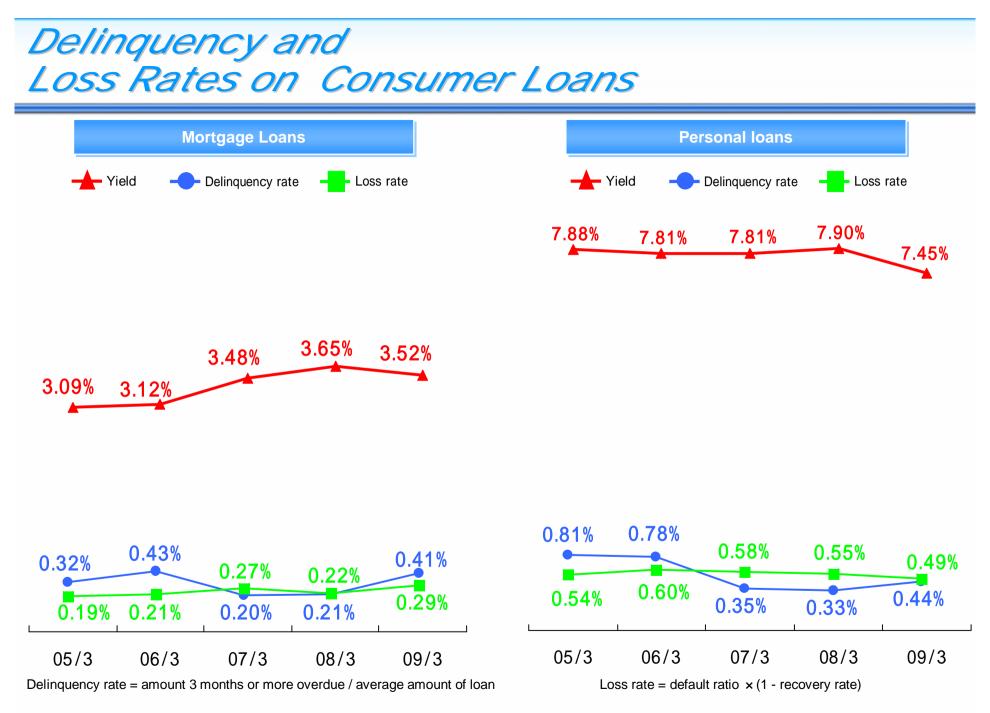
### Focus on More Profitable Products





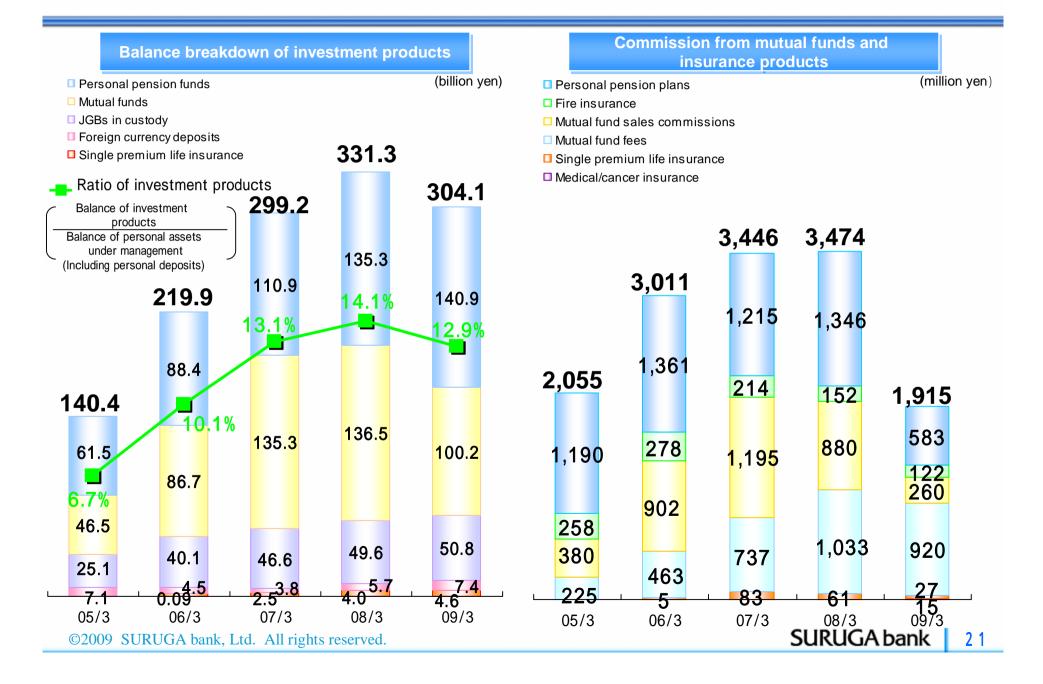


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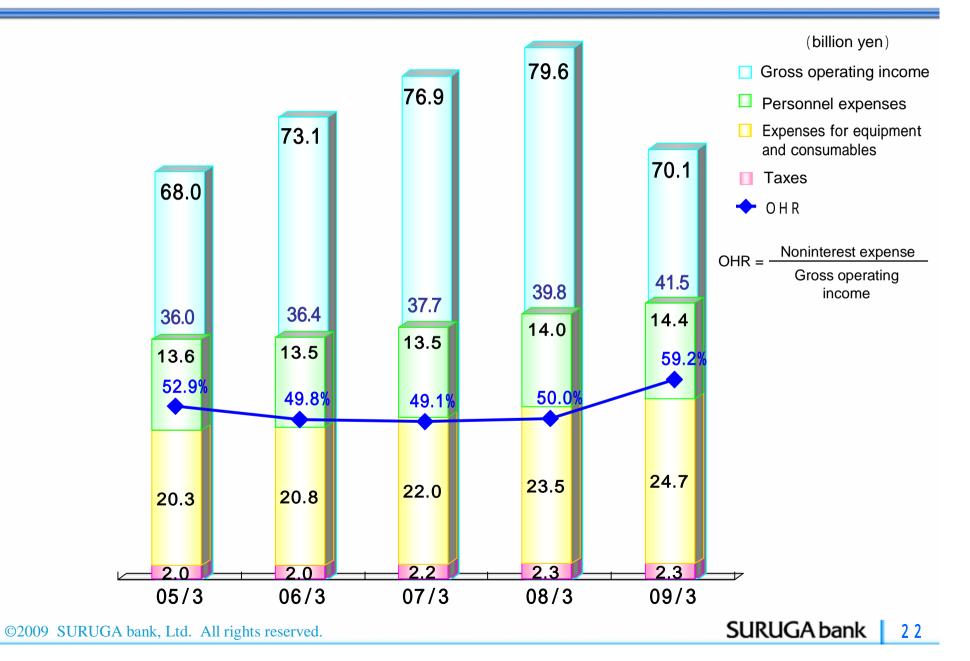


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# Fees income



### Expenses and OHR



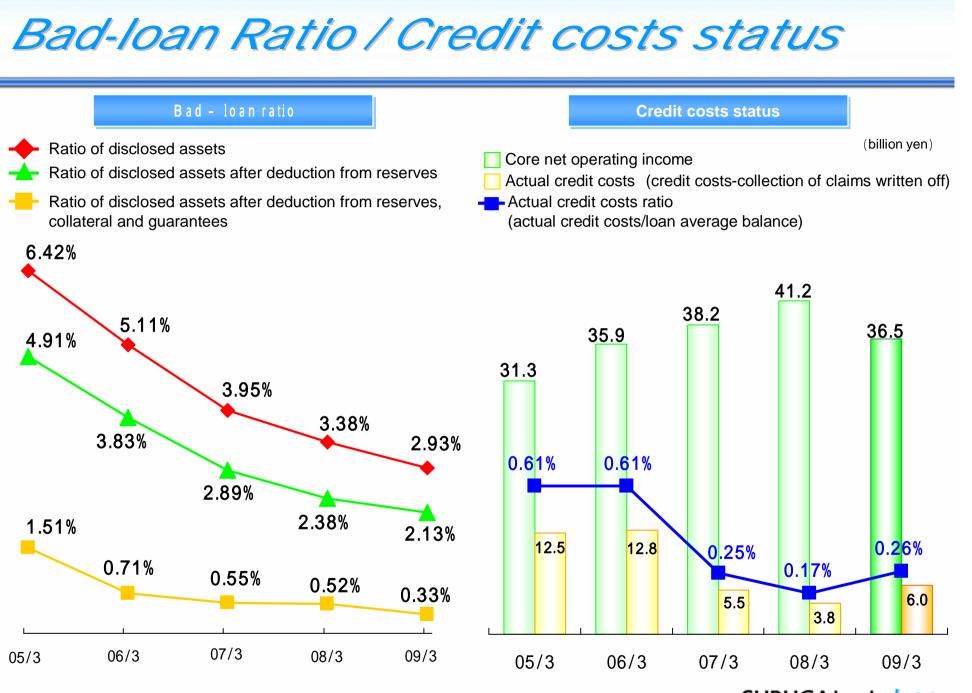
### Breakdown of Problem Assets based on the Financial Rehabilitation Law

(billion yen)								ion yen)				
Debtor classification	Mar. 09 Credit balance	Proportion	Consu Corpo		Proportion	Total collateral and guarantees	Collateral	Guarantees * NOTE	Coverage ratio	Reserve	Reserved ratio	Total coverage ratio
Claims against bankrupt and substantially 25.4 bankrupt obligors	4.05%	Consumer	13.7	0.73%	8.5	7.3	1.1	61.78%	5.2	100%	100%	
	20.4	1.05%	Corporate	11.6	2.19%	4.0	1.7	2.2	34.46%	7.6	100%	100%
Claims with collection 21.7 risk	0.00%	Consumer	4.0	0.21%	2.1	1.3	0.8	53.63%	1.3	71.11%	86.60%	
	21.7	0.90%	Corporate	17.6	3.33%	14.9	7.4	7.4	84.30%	2.1	77.95%	96.54%
Claims for	Claims for special 23.5 attention	0.97%	Consumer	7.3	0.39%	5.8	5.4	0.4	79.78%	0.4	29.85%	85.81%
			Corporate	16.1	3.05%	7.7	7.6	0.0	47.68%	2.5	29.76%	63.25%
Sub-total	70.6	2.93%	Consumer	25.1	1.34%	16.5	14.0	2.4	65.73%	7.0	81.65%	93.71%
	10.0		Corporate	45.4	8.57%	26.6	16.8	9.7	58.53%	12.3	65.23%	85.58%
Normal assets	2,335.1	97.06%	Consumer	1,850.3	98.65%		Total coverage ratio 88.48					
			Corporate	484.7	91.42%	Co	Coverage ratio : Covered by collateral and					
Total	2,405.8	100%	Consumer	1,875.5	100%		Reserved ratio : Reserved for unsecured portion					
			Corporate	530.2	100%		Total coverage : Covered by collateral, guarantees ratio and reserves					ntees

(billion ven)

\* NOTE: The guarantee is not provided by us. We do not extend the guarantee by paying fee to external entity, but the third party, who serves as the joint guaranter to the borrower, extends the guarantee.

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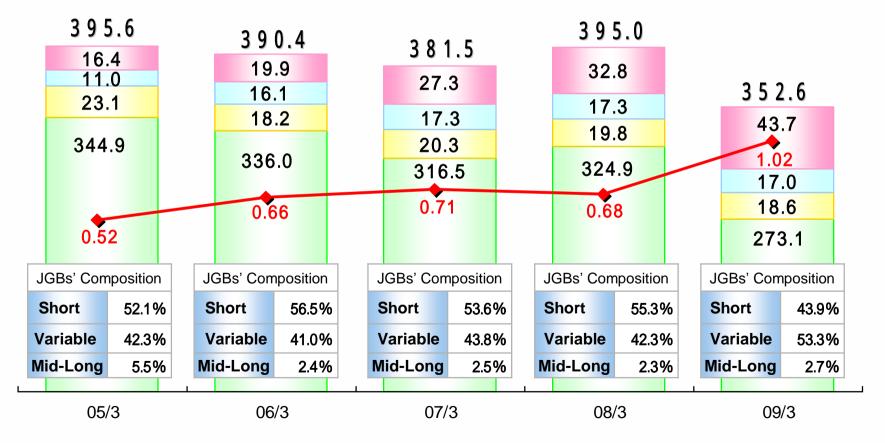
### **Bond Portfolio**

JGBs

(billion yen)

Average remaining maturity (Year)

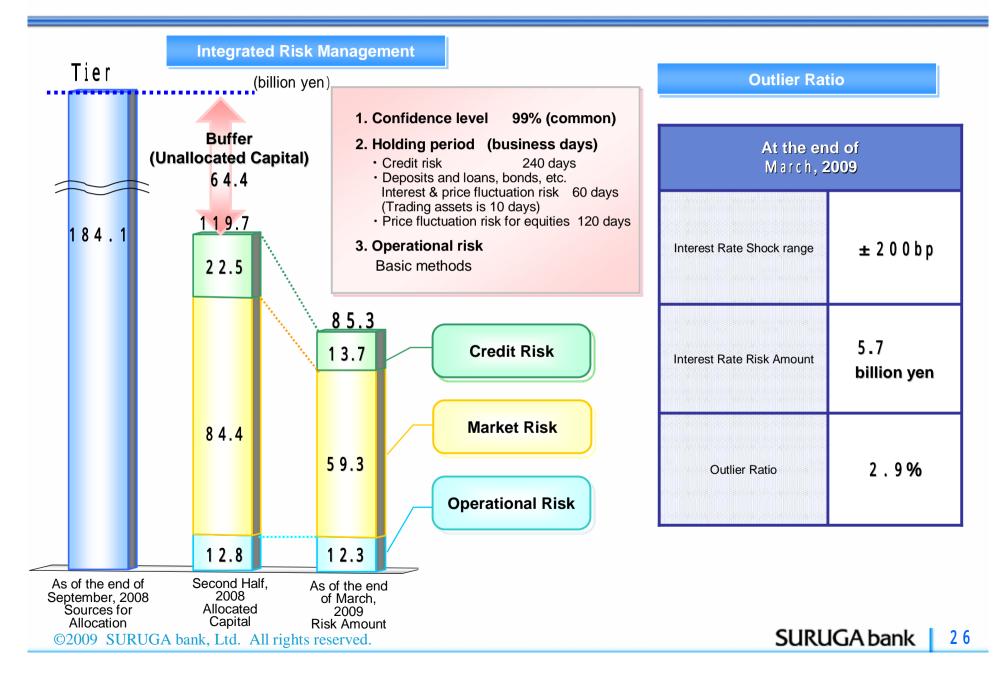
Foreign bonds



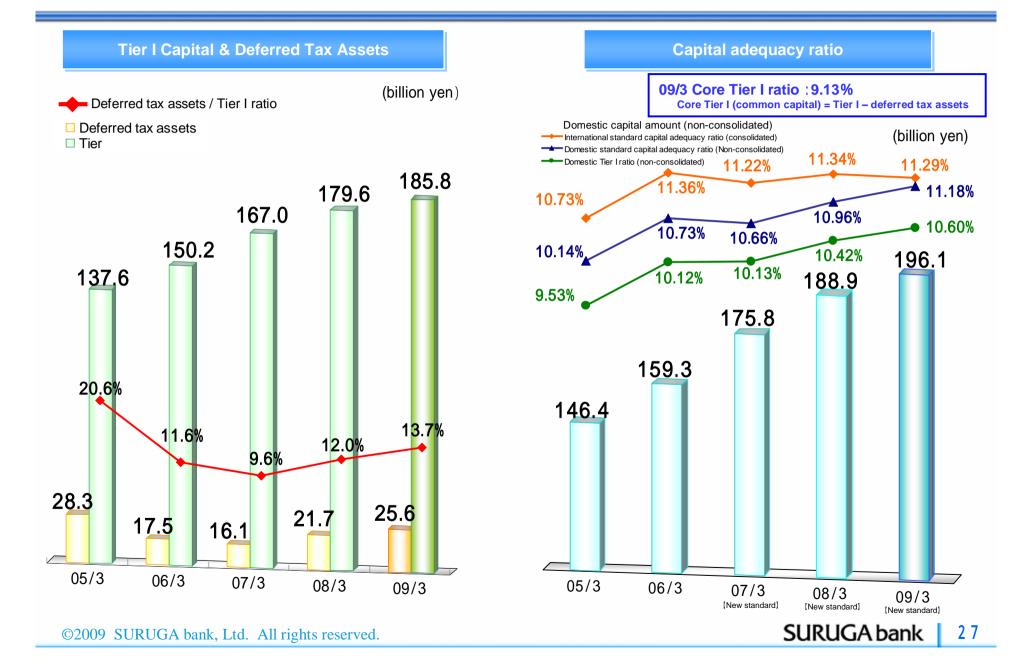
Regional government bonds

Corporate bonds

### Status of Risk Amount



Capital Levels



# FY2008 Results and FY2009 Forecast

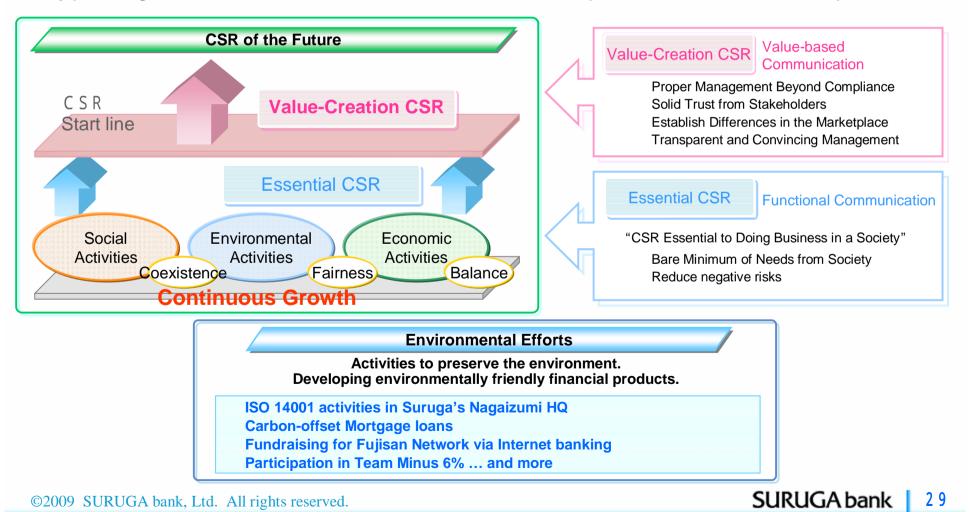
(billion yen)

	FY2007 Results (A)	FY2008 Results (B)	Increase or Decrease (B - A)	FY2009 Forecast	
Gross operating income	7 9.6	70.1	9.5	7 8.5	
Operating expenses	39.8	41.5	+ 1.6	4 2.0	
Net operating income	41.6	31.3	10.2	36.5	
Core net operating income	41.2	36.5	4.7	36.5	
Ordinary profit	3 2.6	17.6	1 4.9	2 7.5	
Net income	17.8	10.6	7.2	16.0	
Actual credit cost	3.8	6.0	+ 2.1	8.0	
ROE(%) (net income basis)	10.69	5.84	4.85	8.60	
EPS(Yen)	67.94	40.36	27.58	62.27	
Dividends(Yen)	1 3.0	1 3.0	0	1 3.0	

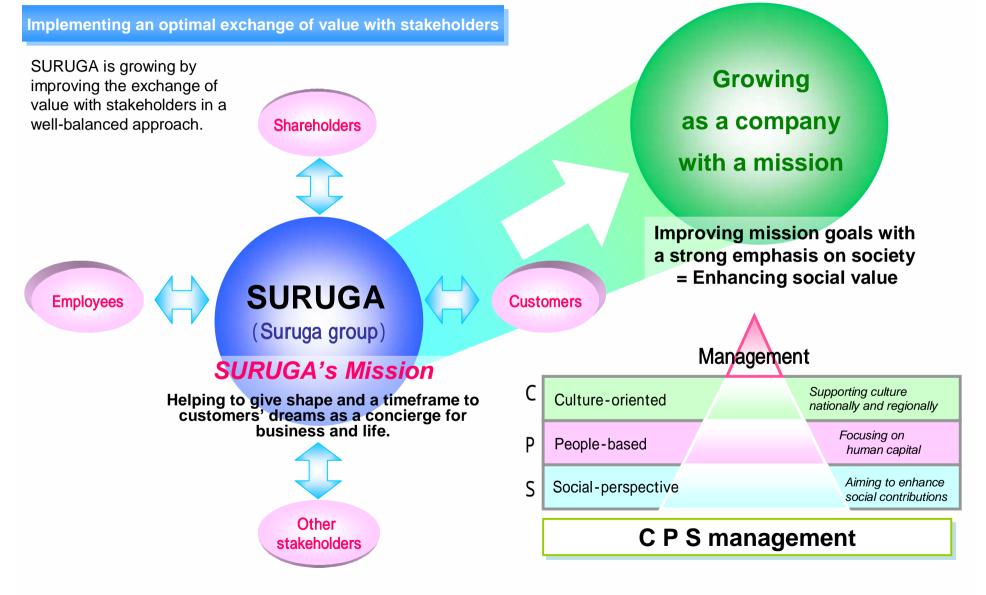
### Corporate Social Responsibility at Suruga

**CSR of the Future** 

Suruga's philosophy is to help our customers make their dreams come true on a timeline that works for them. By providing value to our customers we meet our stakeholders' expectations and fulfill social responsibilities.



# Social Value Enhancement by Exchanging Values at SURUGA



# For further details regarding the above, please contact IR & PR Office, Suruga Bank Ltd.

### Tel: +81-3-3279-5536 e-mail: ir.koho@surugabank.co.jp

The foregoing material contains statements regarding future business performance. These statements are not intended as guarantees of any specific future performance, which is subject to a variety of risks and uncertainties. Actual future business results may differ from the targets contained in the present material, due to changes in the external business environment.